### Turbulence injury, Boeing 757-200, March 1, 2004

Micro-summary: This Boeing 757-200 experienced severe turbulence in descent, injuring a flight attendant.

Event Date: 2004-03-01 at 1422 CST

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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National Transportation Safety Board NTSB ID: CHI04LA084 Aircraft Registration Number: N516UA FACTUAL REPORT Most Critical Injury: Serious Occurrence Date: 03/01/2004 AVIATION Occurrence Type: Accident Investigated By: NTSB Location/Time Nearest City/Place State Zip Code Local Time Time Zone 53545 1422 WI CST Janesville

Airport Proximity: Off Airport/Airstrip
Aircraft Information Summary

Aircraft Manufacturer Model/Series Type of Aircraft
Boeing 757-200 Airplane

Direction From Airport:

Distance From Landing Facility:

Sightseeing Flight: No Air Medical Transport Flight: No

#### Narrative

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On March 1, 2004, at 1422 central standard time, a Boeing 757-200, N516UA, operated by United Airlines as flight 1212 encountered moderate turbulence while in a descent 20 miles west-southwest of Janesville, Wisconsin. One flight attendant suffered a broken ankle and tibia during the encounter. The captain, first officer, 4 flight attendants, and 169 passengers were not injured. The airplane was not damaged. The 14 CFR Part 121 scheduled, domestic, passenger flight was operating in instrument meteorological conditions (IMC) at the time. The flight was on an instrument flight rules (IFR) flight plan. The flight originated from the Portland International Airport (PDX), Portland, Oregon, at 0915 pacific standard time. The flight continued to its planned destination of Chicago International Airport (ORD), Chicago, Illinois, where it landed at 1450.

The captain reported the autopilot was engaged from the time they leveled off after departure until reading the final approach fix at ORD. He reported that when they were about 50 nautical miles (nm) west of Mason City, Iowa, they were cleared direct to Janesville (JVL), Wisconsin. He stated they noticed lowing visibilities at lower altitudes and cumulus clouds building in the distance so they turned on the radar and kept it on until landing. The captain reported they were in instrument conditions between flight level (FL) 260 down to 10,000 feet. The captain reported that when they were about 70 nm west of JVL, they were cleared direct to JVL which was a course of about 090 degrees. He reported that when they were about 60 nm west of JVL they turned to a heading of 120 degrees to avoid a green cell that had a 1nm yellow diameter. The captain stated they passed south of the cell in smooth air. He reported that when 20 nm west of JVL they were cleared direct to the KRENA intersection. The captain reported the seat belt sign was turned on as they descended through FL180. He reported they encountered about 15 seconds of moderate turbulence as they passed through 16,000 feet. He reported there were no weather returns in the area and they were back in smooth air after the encounter.

The first officer recounted essentially the same events as the captain. However, he reported that he informed the flight attendants to take their seats as soon as they began to encounter the turbulence. He reported he was getting ready to call the flight attendants after the turbulence to make sure they were alright, when the cockpit received a call from the back stating that one of the flight attendants injured her ankle. The first officer reported that they requested paramedics meet the flight upon landing.

The injured flight attendant reported she was in the aft galley when they encountered the turbulence. She stated she tried to get in the jumpseat, but was unable to because of the turbulence. The injured flight attendant stated she heard another flight attendant tell a passenger who was in the aft galley to sit on the floor, so she decided to do the same. She stated that as she was sitting down the "plane dropped" and she fell. Once the turbulence subsided, the other flight attendant and a passenger helped her off the floor and into a seat.

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Narrative (Continued)

A flight attendant in the front of the airplane reported she was going to her jumpseat to make a public address announcement when they encountered the turbulence. She stated she flew into the air and as she came back down her arm caught on the jumpseat pulling it open. Another flight attendant in the front of the airplane was restrained by a passenger during the turbulence encounter.

None of the flight attendants recalled having any advance warning of the turbulence.

Rapidly building convective activity was evident along the upper Mississippi Valley at the time of the accident. Convective tops averaging FL250 in the area were moving north-northeast at 60 knots.

Severe Weather Advisory 15S valid from 1731 universal coordinated time (UTC) to 2301 UTC covered the route of flight from the Mississippi River to ORD. The severe thunderstorm watch included a forecast for hail, surface wind gusts to 60 knots, maximum cloud tops to FL450, and a storm motion vector to 240 degrees at 35 knots.

Convective SIGMET 25C was valid until 2255UTC. The SIGMET called for an area of embedded thunderstorms moving from 190 degrees at 20 knots. The thunderstorms had tops to FL300.

Data from the digital flight data recorder (DFDR) shows the airplane experienced vertical acceleration fluctuations from a minimum of  $0.437~{\rm g}$ 's, to a maximum of  $1.994~{\rm g}$ 's, and back to  $0.576~{\rm g}$ 's in less then 3 seconds.

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AVIATION	AVIATION Occurrence Type: Accident												
Landing Facility/Approach In	formation												
Airport Name			Airport ID:	ТА	Airport Elevation	on .	Run	way Used	Runwa	ay Lengt	h	Runway V	Vidth
					Ft. M	ЛSL	NA	ı					
Runway Surface Type:													
Runway Surface Condition:													
Runway Surface Condition.													
Type Instrument Approach: Unknown	own												
VFR Approach/Landing: Unknown	<u> </u>												
Aircraft Information													
Aircraft Manufacturer			Mode	el/Se	ries					Serial	Number		
Boeing			757	'-200	)					2486	0		
Airworthiness Certificate(s): Transport													
Landing Gear Type: Retractable	- Tricycle												
Homebuilt Aircraft? No	Certif	Certified Max Gross Wt.					240000 LBS Numbe			r of Engines: 2			
Engine Type: Turbo Fan	_	Engine Manufacturer: Model/Series: Pratt & Whitney PW 2000								Rated Po 37000 L			
- Aircraft Inspection Information													
Type of Last Inspection			Date of La	Date of Last Inspection Time Sir					ince Last Inspection A				me
Continuous Airworthiness			11/2002	11/2002				;	3699 Ho	ours		45092	Hours
- Emergency Locator Transmitter (								·					
ELT Installed? No		ELT Aided in Locating Accident Site?											
Owner/Operator Information													
Registered Aircraft Owner	Street	Street Address P.O. Box 66100											
United Airlines, Inc.	City	City							State		Code		
	Ctuant	Chicago IL 60666									66		
Operator of Aircraft	Street Address Same as Reg'd Aircraft Owner												
Same as Reg'd Aircraft Owner	City							State	Zip	Code			
Operator Does Business As: Unite		Operator Designator Code: UALA											
- Type of U.S. Certificate(s) Held:													
Air Carrier Operating Certificate(s)	: Flag Carrie	r/Domestic											
Operating Certificate: Operator Certificate:													
Regulation Flight Conducted Under: Part 121: Air Carrier													
Type of Flight Operation Conducted			; Passeng	er O	nly								
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AVIATI	Occurrence Type: Accident												
First Pilot Information													
Name				I	City					State	D	ate of Birth	Age
On File					On File	е				On Fi	ile (	On File	51
Sex: M Seat Occupied:	Left	Prir	ncipal Profes	sion: Civilia	n Pilot	Certificate Number: On File							
Certificate(s): Airlin													
Airplane Rating(s): Multi-engine Land; Single-engine Land													
Rotorcraft/Glider/LTA: None													
Instrument Rating(s): Airplane													
Instructor Rating(s): None													
Type Rating/Endorsement fo	r Accident/In	cident Aircra	ft? Yes			С	urrent Bi	ennial Fl	ight Re	eview?	11/20	02	
Medical Cert.: Class 1	Medica	l Cert. Status	S: Valid Me	dicalno w	aivers/li	m.		Date	of Las	st Med	ical Exa	am: 12/2003	
- Flight Time Matrix	Flight Time Matrix  All A/C  This Make and Model		Airplane Single Engine	Airplane Mult-Engine	Night		I Actual	Instrument tual Simula		Rotorcraft		Glider	Lighter Than Air
Total Time	16750	4055											
Pilot In Command(PIC)	6745	3976								$\bot$			
Instructor					+					+			
Last 90 Days	166	166			+					+		1	
Last 30 Days  Last 24 Hours	61 4	61 4			+					+		1	
Seatbelt Used? Yes		Ider Harness	Hood? Voo		1	Tovico	l ology Per	formed?	No		Sec	ond Pilot? Ye	1
Seather Osed: 165	31100	idei Hairiess	Oseur res			TOXICC	nogy i ei	ionneu:	INO		1000	ona i not: 16	<del>,</del> 5
Flight Plan/Itinerary													
Type of Flight Plan Filed: IFF	₹												
Departure Point						State	Д	irport Id	entifier	er Departure		ure Time	Time Zone
Portland						OR	F	PDX		0915			PST
Destination		State	A	Airport Identifie									
Chicago		IL		ORD									
Type of Clearance: IFR													
Type of Airspace: Class A	Ą												
Weather Information													
Source of Briefing: Compa	ıny												
Method of Briefing: In Pers	on												
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Occurrence Type: Accident

	ETYBOR		Occurr	ence Type:	Acciden	ıt						
Weather Information												
WOF ID	Observation Time	Time Zone	WOF Elev	ation/	WOF Di	Accio	dent Site		Direction From	Accident Sit	te	
JVL	1445	CST	808	Ft. MSL				20 NM			90 Deg	. Mag.
Sky/Lowes	st Cloud Condition: Scat	tered			3	3200 Ft. AGL	-	Condition of	f Ligh	t: Day		
Lowest Ce	iling: Broken	6500	Ft. AGL	AGL Visibility: 10			SM	Altir	neter:	29.50	"Hg	
Temperatu	ure: 13 °C	7 °	C Wind	Direction:	200			Der	nsity Altitude:		Ft.	
Wind Spee	ed: 6		Weatl	Weather Condtions at Accident Site: Visual Conditions								
Visibility (F	RVR): Ft.	SM	Intensity	y of Precipitat	tion:							
Restrictions to Visibility: None												
Type of Precipitation: None												
Accident	Information											
Aircraft Da	mage: None	Fire: None	Aircraft Explos					sion None				
Classificati	ion: U.S. Registered/U	.S. Soil										
- Injury Su	mmary Matrix	Fatal	Serious N	linor	None	TOTAL						
First Pi	ilot				1	1						
Second	d Pilot				1	1						
Studen	nt Pilot											
Flight I	nstructor											
Check	Pilot											
Flight E	Engineer											
Cabin A	Attendants		1		4	5						
Other C	Crew											
Passer	ngers				169	169						
- TOTAL A	ABOARD -		1		175	176						
Other C	Ground											
- GRANE	O TOTAL -		1		175	176						

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## FACTŲAL REPORT AVIATION

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Investigator-In-Charge (IIC)

Pamela S. Sullivan

Additional Persons Participating in This Accident/Incident Investigation:

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