## Turbulence injury, Boeing 737-800, August 16, 2003

Micro-summary: This Boeing 737-800 encountered turbulence, which resulted in a flight attendant's broken ankle.

Event Date: 2003-08-16 at 1340 EDT

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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NTSB ID: NYC03LA177 Aircraft Registration Number: N329TZ

Occurrence Date: 08/16/2003 Most Critical Injury: Serious

Occurrence Type: Accident Investigated By: NTSB

Location/Time

Nearest City/Place	State	Zip Code	Local Time	Time Zone	
Wooster	ОН	44691	1340	EDT	
Airport Proximity: Off Airport/Airstrip	Distance From	m Landing Facility:	35	Direction Fro	m Airport: 180

Aircraft Information Summary

All clair illioination Summary		
Aircraft Manufacturer	Model/Series	Type of Aircraft
Boeing	737-800	Airplane

Sightseeing Flight: No Air Medical Transport Flight: No

## Narrative

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On August 16, 2003, about 1340 eastern daylight time, a Boeing 737-800, N329TZ, operated by American Trans Air Inc., as flight 820, was not damaged after it encountered turbulence during decent over Wooster, Ohio. There were no injuries to the 2 certificated airline transport pilots, 1 flight attendant, and 129 passengers; however, 1 flight attendant was seriously injured, and two additional flight attendants received minor injuries. Instrument meteorological conditions prevailed for the scheduled, international flight, which originated from the Cancun International Airport (MCUN), Cancun, Mexico, destined for the Cleveland-Hopkins International Airport (CLE), Cleveland, Ohio. Flight 820 was conducted on an instrument flight rules (IFR) flight plan under 14 CFR Part 121

According to a representative from the operator, the flight was being vectored around weather in the area of Cleveland, when it encountered turbulence. A flight attendant, who was preparing the cabin for landing, fell and suffered a broken ankle.

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Occurrence Date: 08/16/2003

FACINAL REPORT	r i	Occurrence Bate. 90/10/2003											
AVIATION		Occurrence Type: Accident											
Landing Facility/Approach Info	rmation												
Airport Name Airp				rport ID: Airport Elevation			Runway Used Runway			ay Length Rui		vay Width	
Cleveland-Hopkins Int.			CLE	791 Ft	91 Ft. MSL NA								
Runway Surface Type: Unknown													
Runway Surface Condition: Unknov	vn												
Type Instrument Approach: Unknov	vn												
VFR Approach/Landing: Unknown													
Aircraft Information													
Aircraft Manufacturer Boeing				el/Series -800					Serial 3261	Number 5			
Airworthiness Certificate(s): Transport													
Landing Gear Type: Retractable -	Tricycle												
Homebuilt Aircraft? No	Number of Seats: 1	185	Certifi	ed Max Gross V	۷t.		174200	LBS	Numbe	per of Engines: 2		: 2	
Engine Type: Turbo Fan	Engine Type: Eng					Engine Manufacturer: Model/Series: General Electric CFM 56-7B						ed Power: 000 LBS	
- Aircraft Inspection Information													
Type of Last Inspection			Date of La	Date of Last Inspection Time S			Since Last Inspection				Airframe Total Time		
Continuous Airworthiness			07/2003	i	348 Hours				2365 Hours				
- Emergency Locator Transmitter (El	LT) Information												
ELT Installed? No	T Installed? No ELT Operated? ELT Aided in Locating Accident Site?												
Owner/Operator Information													
Registered Aircraft Owner			Street	Address PO Box	51609	9							
AMERICAN TRANS AIR INC			City								е	Zip Code	
			Street	Indianapolis IN 46251 Street Address									
Operator of Aircraft													
Same as Reg'd Aircraft Owner				City							е	Zip Code	
Operator Does Business As:  Operator Designator Code: AM7							/ITA						
- Type of U.S. Certificate(s) Held:													
Air Carrier Operating Certificate(s): F	Flag Carrier/Dom	nestic											
Operating Certificate: Operator Certificate:													
Regulation Flight Conducted Under: Part 121: Air Carrier													
Type of Flight Operation Conducted:	Scheduled; Inte	rnation	nal; Passe	enger Only									
	J	FACT	JAL REP	ORT - AVIAT	ION							Page 2	

NTSB ID: NYC03LA177

Occurrence Date: 08/16/2003

AVIATION Occurrence Type: Accident					cident			1					
First Pilot Information													
Name City									S	State	Date of Birt	h	Age
On File	On File				С	n File	On File		37				
Sex: M Seat Occupied:	Left	Prir	ncipal Profes	sion: Civiliar	n Pilot				Certific	cate Num	nber: On File	9	
Certificate(s): Airline Transport													
Airplane Rating(s): Multi-engine Land													
Rotorcraft/Glider/LTA: None													
Instrument Rating(s): Airpla	ane												
Instructor Rating(s): None													
Type Rating/Endorsement for	r Accident/In	cident Aircra	ft? Yes			Cu	urrent Bie	nnial Fli	ight Revi	iew? 06/	2003		
Medical Cert.: Class 1	Medica	l Cert. Status	S: Valid Med	dicalno wa	aivers/lim	1.		Date	of Last	Medical	Exam: 08/20	003	
	•							•					
- Flight Time Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Night		In Actual	Instrument ctual Simula		Rotorcraft	Glider		Lighter Than Air
Total Time	5558	781				$\Box$							
Pilot In Command(PIC)						$\dashv$							
Instructor						$\dashv$							
Last 90 Days						$\dashv$							
Last 30 Days						$\dashv$						-	
Last 24 Hours	I				 		la au . Da w		<b>.</b>	 	Sanad Dilati		
Seatbelt Used? Yes	Shou	lder Harness	Used? Yes		110	XICOI	logy Perf	ormea?	No		Second Pilot?	Yes	i
Flight Plan/Itinerary													
Type of Flight Plan Filed: IFR													
Departure Point	•				Ts	State	A	rport Ide	entifier	Depa	Departure Time Time Z		
Cancun						MCUN			1435			JTC	
Destination	Destination State Airport Identifier												
Cleveland							OH CLE						
Type of Clearance: IFR													
Type of Airspace: Class B	3												
Weather Information													
Source of Briefing: Compar	ny												
Method of Briefing: In Perso	on				_				_				
			FACTUAL	REPORT	- AVIAT	'ION							Page 3

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Occurrence Date: 08/16/2003

Occurrence Type: Accident

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Weather	Information												
WOF ID	Observation Time	Time Zone	WOF	Elevation	ì	WOF Distance From Accident Site					Direction From Accident Site		
CLE	1351	EDT	7	<b>7</b> 91 Ft. M	1SL				35 NM		180 Deg. Mag.		
Sky/Lowes	st Cloud Condition: Sca	tered				4	100 Ft. AG	)L	Condition o	f Ligh	nt: Day		
Lowest Ce	iling: None			Ft. A	GL	Visibi	lity:	6	SM	Altiı	meter:	29.94	"Hg
Temperatu	ıre: 31 °C	Dew Point:	2	1 °C	Wind I	Direction:	270			Der	nsity Altitude:		Ft.
Wind Spee	ed: 14	Gusts:			Weath	er Condti	ons at Acci	dent S	ite: Visual C	Condi	itions		
Visibility (F	RVR): Ft.	Visibility (	RVV)		SM	Intensity	of Precipita	ation:					
Restriction	s to Visibility: Haze												
Type of Pr	ecipitation: None												
Accident	Information												
Aircraft Da	mage: None		Aircr	raft Fire:	None				Aircraft Explosion None				
Classificati	ion: U.S. Registered/L	J.S. Soil											
- Injury Su	mmary Matrix	Fatal S	Serious	Minor		None	TOTAL						
First Pi	ilot					2	2	1					
Second	d Pilot							1					
Studer	nt Pilot							1					
Flight I	nstructor							1					
Check	Pilot							1					
Flight E	Engineer							]					
Cabin /	Attendants		1		2	1	4	]					
Other (	Crew												
Passer	ngers					129	129						
- TOTAL /	ABOARD -		1		2	132	135						
Other (	Ground							1					
- GRANI	O TOTAL -		1		2	132	135	<u> </u>					

National Transportation Safety Board

FACTUAL REPORT AVIATION NTSB ID: NYC03LA177

Occurrence Date: 08/16/2003

Occurrence Type: Accident

Administrative In	formation
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Investigator-In-Charge (IIC)

Stephen M. Demko

Additional Persons Participating in This Accident/Incident Investigation:

FAA

Cleveland, OH