## Collision with wing walker, Boeing 757-222, September 23, 2001

Micro-summary: This Boeing 757-222 injured a wing walker.

## Event Date: 2001-09-23 at 1930 CDT

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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1. Accident reports can be and sometimes are revised. Be sure to consult the investigative agency for the latest version before basing anything significant on content (e.g., thesis, research, etc).

2. Readers are advised that each report is a glimpse of events at specific points in time. While broad themes permeate the causal events leading up to crashes, and we can learn from those, the specific regulatory and technological environments can and do change. Your company's flight operations manual is the final authority as to the safe operation of your aircraft!

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National Transportation Safety Board	N	NTSB ID:	CHI01LA331		Aircraft Regist	Aircraft Registration Number: N570UA				
FACTUAL REPORT	C	Occurrenc	e Date: 09/23	3/2001	Most Critical Ir	Most Critical Injury: Serious				
<b>ÄYIATION</b>	Occurrenc	e Type: Accio	lent	Investigated B	Investigated By: NTSB					
Location/Time				I						
Nearest City/Place	State	te Zip Code Local Time			Time Zone	Time Zone				
Indianapolis	IN	46	241	1930	CDT					
Airport Proximity: On Airport	Distance	e From La	Inding Facility:		Direction Fro	rom Airport:				
Aircraft Information Summary										
Aircraft Manufacturer			Model/Series	8			Type of Aircraft			
Boeing			757-222				Airplane			
Sightseeing Flight: No		Ai	r Medical Tr	ansport Flight:	No					
Narrative										
Airlines (UAL) as flight 153, C-3 at the Indianapolis Inter- when the airplane rolled for following disconnection of the time of the accident. No of was operating on an instrume 121. The flight was scheduled The injured wing walker rep- advise the captain we would be with the captain. We star push back driver] came to a st captain and I lifted my hand hand to closed fist). He re- then walked to the tow bar t and the plane began to roll on the The tractor driver reported, (757). I was in the push back signals to release brakes. I I was set w/ the airplane what I saw [the wing walker] pilot had set brakes. [The w the bar the 757 started to trying to stop the a/c. I in was clear of [the wing walker] Once I realized how much troub The captain reported, "Fligh signal seen to start engine moving forward and put on park CSR's leg stuck under nose hospital. No fracture. Pr out of station personnel on ham The first officer reported "We	struck nationa rward he tow ther in nt flig to depa orted, e using ted to op and s above turned o begin me know "On [the w push th I signa and th le she t two s, CSJ ing bra gear. oblem w d signa	Air Medical Transport Flight: No Air Medical Transport Flight: No speriment to the accident/incident: central daylight time, a Boeing 757-222, N570UA, operated b ruck and seriously injured a wing walker during push back f titonal Airport (IND), Indianapolis, Indiana. The accident ward on the wing walker's leg pinning her leg under the no act tow bar. Night visual meteorological conditions prevaile ter injuries were reported. The scheduled domestic passenge flight rules flight plan under the provisions of Title 14 o depart IND at 1915 with a destination of Chicago, Illinois ted, "I was wearing a radio and advised the gate agen using hand signals. [The gate agent] confirmed to me that do push back from gate C3 and proceeded into the alley way and he gave me the set brakes signal. I made eye contact above my head and gave the captain the set brakes hand sign rured the same signal. I gave him the thumbs up acknowledge begin the disconnect. I moved to release the handle on the sknocking me to the ground." "On Sep 23 Sunday me and [the wing walker] were ready to the wing walker] was wing walking. I had no headset so we ush the 757 like I always do, had the a/c inline w/ the alle signalled] [the wing walker] to tell the pilot to set brake ave him the signal to set brakes then she signal[ed] to me ig walker] proceed[ed] to release the 757 tow bar, when she coll forward. From what I saw [the wing walker] looked like tediately put the pushback in reverse [as soon as possible]. In the a/c I got out off the pushback with no headphone. L CSR that was directing pushback went under nose. Felt g brake. Tug driver signal a problem, shut down engine. E tear. Coordinated with ground to push aircraft back. CSR blem would have been avoided with working headset better tra signals" were scheduled for a 1710 departure from Indianapolis to Chi tours and ten minutes due to lightning in the airport area (								

FACTUAL REPORT - AVIATION

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## Narrative (Continued)

"Pushback would be via hand signals for reasons not explained at the time. Initial pushback was uneventful. I had sight of the tow tractor to the right, but never caught sight of the taxi director to the left until after the incident (when she was finally extricated)".

"[The captain] relayed to me that he had been given the signal to start engines, and I commenced the start sequence for engine number one. After rollback on engine number one I initiated start on engine number two but had not yet introduced fuel when I felt the aircraft move very slightly forward. Due to the geometry of the pushback all I could see out my windows was the tow tractor cocked at an angle to the tow bar to my right. I asked [the captain] if the parking brake was supposed to be set. He looked down and set it".

"Very shortly thereafter the tractor driver exited the cab frantically and it was immediately apparent that something was wrong. I secured the left engine and opened the window, simultaneously telling [the captain] that something was going on, evidently at the nose gear".

"We never had voice communications with the ground crew (other than my yelling out the window after the incident) until the female Customer Service Representative who had been directing us was freed and taken to the hospital. Correspondingly, the only command I heard from [the captain] regarding pushback was to start engines".

"We followed ground directions via hand signals and yelling back and forth through my open window to coordinate brake release to enable the tug to push us back and free the Customer Service Representatives leg. After she was freed we requested to be towed back to the gate (after coordination with Dispatch and the Operations Duty Flight Manager), but the tug sheared a tow bar pin during the attempt. We started the left engine, taxied back to the gate, and deplaned without further incident".

The UAL Maintenance Manual states under "No Verbal Communications Dispatching" paragraph B, states, "Starting of any engines must be done at the gate before pushback or after the final pushback 'Brakes set' signal. When starting less than all engines at the gate, the pilot is expected to use the normal sequence for the condition (APU/Ground Pneumatics), then signal for power disconnect when the desired number of engines are running."

The UAL 757 Before Start Checklist includes the parking brake as checklist item, which is to be challenged by the first officer with a response provided by the captain. The item is as follows:

Parking brake ...... Set, pressure normal (C)

The Federal Aviation Administration and UAL were parties to the investigation.

National Transportation Safety Board	d N	NTSB ID: CHI01LA331										
FACTUAL REPORT	00	ccurren	ce Date:	09/23/2001								
AVIATION	0	ccurren	се Туре:	Accident								
Landing Facility/Approach Inform	ation											
Airport Name	Airp	Airport ID: Airport Elevation Runway Used Runway Leng							n Ru	nway Width		
Indianapolis International	INE	JD 797 Ft. MSL										
Runway Surface Type: Unknown												
Runway Surface Condition: Unknown												
Type Instrument Approach: Unknown												
VFR Approach/Landing: Unknown												
Aircraft Information												
Aircraft Manufacturer Boeing			Model/ 757-2						Serial N 26678	Number 8		
Airworthiness Certificate(s): Transport												
Landing Gear Type: Retractable - Tric	cycle											
Homebuilt Aircraft? No Num	ber of Seats: 191		Certifie	d Max Gross W	241000	LBS	Numbe	r of Engine	es: 2			
Engine Type: Turbo Fan			Engine Manufacturer:Model/Series:Pratt & Whitney2037							Rated Power: 37000 LBS		
- Aircraft Inspection Information												
Type of Last Inspection		Dat	ate of Last Inspection Time Since Last Inspection							Airframe 7	otal Time	
Continuous Airworthiness		05	05/2001 1321 Hours						ours	(	31142 Hours	
- Emergency Locator Transmitter (ELT)	Information											
ELT Installed?	ELT Operated?				ELT A	Aided in	n Locating Ac	cident S	Site?			
Owner/Operator Information												
Registered Aircraft Owner			Street A	ddress PO Box	66100							
United Airlines		City Chicago								State IL	Zip Code 60666	
			Street A						I	IL	00000	
Operator of Aircraft				Same as	Reg'd	Aircra	aft Owner			State		
Same as Reg'd Aircraft Owner				City							Zip Code	
Operator Does Business As:						O	perator Desig	nator Co	ode: UAI	LA		
- Type of U.S. Certificate(s) Held:												
Air Carrier Operating Certificate(s): Flag	g Carrier/Domest	IC										
Operating Certificate: Operator Certificate:												
Regulation Flight Conducted Under: Part 121: Air Carrier												
Type of Flight Operation Conducted: Sc	heduled; Domes	tic; Pa	ssenger	Only								
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F	ACTUAL RI	PORT	-	Occurrence Date: 09/23/2001											
<b>1</b>	To The All In	all <		Occurrence Type: Accident					-						
	ot Information					0.1					<u></u>				
Name						City					State		ate of Birth	Age	
On File						On Fi	le				On File			53	
Sex: M	x: M Seat Occupied: Left Principal Profession: Civilian Pilot Certificate Number:														
Certificate(s): Airline Transport; Flight Instructor															
Airplane Rating(s): Multi-engine Land; Single-engine Land															
Rotorcraft/	Glider/LTA: None	-		•											
	t Rating(s): Airpl														
Instructor Rating(s):															
Type Ratin	ng/Endorsement fo	or Accident/Ir	ncident Aircra	aft? Yes			0	Current I	Biennial F	light R	eview? (	8/200	)1		
Medical Ce	ert.: Class 1	Medica	al Cert. Statu	s: Unknowr	ı		-		Dat	Date of Last Medical Exam: 07/2001					
									I						
- Flight Tir	ne Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Niç	ght	Actua	Instrument	imulated	Rotorcraft		Glider	Lighter Than Air	
Total Time	)	7865	2942												
Pilot In Co	ommand(PIC)		2942												
Instructor															
Last 90 Da	ays		118												
Last 30 Da	ays		53												
Last 24 Ho	ours		0												
Seatbelt U	sed? Yes	Shou	Ider Harnes	s Used? Yes			Toxic	ology P	erformed	? No		Seco	ond Pilot?		
Flight Pla	an/Itinerary														
Type of Fli	ight Plan Filed: IF	R													
Departure	Point						State	e	Airport lo	dentifie	er De	partu	re Time	Time Zone	
Same as	Accident/Incide	nt Location							IND		19	15		CDT	
Destination	Destination State Airport Identifier														
Chicago															
Type of Cl	earance: IFR														
Type of Ai	rspace:														
Weather	Information														
Source of	Briefing: Unkno	wn													
Method of	Briefing: Unkno	wn													
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F	ACTUAL REPOP	RT	Occurrent	ce Date:	09/23/20	001							
	AVIATION ETYBON			Occurrence Type: Accident									
Weather	Information												
WOF ID	Observation Time	Time Zone	WOF Elevat	ion	WOF Di	stance From	n Acci	dent Site		Direction Fro	m Accident Sit	e	
IND	1921	CDT	794 Ft	MSL				NM Deg. Mag				. Mag.	
	st Cloud Condition: Sca				:	3100 Ft. AG	iL	Condition of Light: Night					
Lowest Ce	iling: Broken		3800 Ft.	AGL	Visibi	lity:	10	SM	Alti	meter:	29.89	"Hg	
Temperatu	ure: 19 °C	Dew Point:	18 °C	Wind	Direction:	240			Density Altitude: Ft.				
Wind Spee	ed: 3	Gusts:		Weat	ner Condti	ions at Accid	dent S	ite: Visual (	L Cond	itions			
Visibility (F	RVR): Ft	. Visibility (F	RVV)	SM	Intensity	/ of Precipita	ation:						
Restriction	s to Visibility: None				<u> </u>								
Type of Pre	ecipitation: None												
Accident	Information		_										
Aircraft Da	mage: None		Aircraft Fir	e: None	;			Aircraft Exp	olosio	n None			
Classificati	ion: U.S. Registered/L	J.S. Soil											
- Injury Su	mmary Matrix	Fatal S	erious Mino	or	None	TOTAL							
First Pi	ilot				1	1							
Second	d Pilot				1	1							
Studen													
	nstructor												
Check	Pilot												
Flight E	Engineer												
Cabin A	Attendants				5	5							
Other C	Crew												
Passer	ngers				33	33							
- TOTAL A	ABOARD -				40	40							
Other C			1			1							
- GRANE	D TOTAL -		1		40	41							
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National Transportation Safety Board FACTUAL REPORT		
	Occurrence Date: 09/23/2001	
AVIATION	Occurrence Type: Accident	
Administrative Information		
Investigator-In-Charge (IIC) Mitchell F. Gallo		
Additional Persons Participating in This Accident	/Incident Investigation:	
Jose' O Berrios Aviation Safety Inspector Federal Aviation Adminstration 8303 W Southern Avenue Indianpolis, IN 46241		
John McCoy` Senior Staff Investigator - Flight Safety United Airlines San Francisco International Airport-SFOFS San Francisco, CA 94128	3	