In-flight maneuvering injury, Airbus A320-232, June 15, 2001

Micro-summary: The sudden descent of this Airbus A320-232 injured a flight attendant.

Event Date: 2001-06-15 at 1945 PDT

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

Cautions:

- 1. Accident reports can be and sometimes are revised. Be sure to consult the investigative agency for the latest version before basing anything significant on content (e.g., thesis, research, etc).
- 2. Readers are advised that each report is a glimpse of events at specific points in time. While broad themes permeate the causal events leading up to crashes, and we can learn from those, the specific regulatory and technological environments can and do change. Your company's flight operations manual is the final authority as to the safe operation of your aircraft!
- 3. Reports may or may not represent reality. Many many non-scientific factors go into an investigation, including the magnitude of the event, the experience of the investigator, the political climate, relationship with the regulatory authority, technological and recovery capabilities, etc. It is recommended that the reader review all reports analytically. Even a "bad" report can be a very useful launching point for learning.
- 4. Contact us before reproducing or redistributing a report from this anthology. Individual countries have very differing views on copyright! We can advise you on the steps to follow.

Aircraft Accident Reports on DVD, Copyright © 2006 by Flight Simulation Systems, LLC All rights reserved.

www.fss.aero

NTSB ID: LAX01LA240 Aircraft Registration Number: N661AW

Occurrence Date: 06/15/2001 Most Critical Injury: Serious

Occurrence Type: Accident Investigated By: NTSB

Location/Time

Airport Proximity: Off Airport/Airstrip	Distance Fro	m Landing Facility:		Direction Fro	m Airport:
San Diego	CA	92112	1945	PDT	
Nearest City/Place	State	Zip Code	Local Time	Time Zone	

Aircraft Information Summary

Aircraft Manufacturer	Model/Series	Type of Aircraft
Airbus Industrie	A320-232	Airplane

Sightseeing Flight: No Air Medical Transport Flight: No

Narrative

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On June 15, 2001, about 1945 Pacific daylight time, a flight attendant sustained serious injuries on an Airbus Industrie A320-232 transport category airplane, N661AW, operating as America West flight number 186, while descending for an approach into San Diego, California. America West Airlines was operating the airplane under the provisions of 14 CFR Part 121. The airline transport pilot captain, airline transport pilot first officer, the remaining 2 flight attendants, and 137 passengers were not injured. The airplane was not damaged. The regularly scheduled domestic passenger flight departed Phoenix, Arizona, about 1900 mountain standard time as a nonstop flight to San Diego. Instrument meteorological conditions prevailed and an IFR flight plan had been filed.

According to the flight safety office at America West, the flight was inbound to San Diego and descending through 13,000 feet near Pillo intersection when a flight attendant in the aft cabin fell and struck her head. According to the injured flight attendant, the flight crew initiated a sudden descent, which caused her to lose her balance and fall. The captain reported to the airline that air traffic control had held them at 13,000 feet for traffic reasons until just before they reached Pillo intersection, then cleared the flight to descend on the standard arrival route. Pillo intersection is about 39 miles from the airport.

Captain Statement

According to the captain's written statement, they were descending into San Diego via the Baret 4 arrival when they encountered moderate turbulence. The flight crew was later informed that the 2nd flight attendant "had fallen due to apparent dizziness." The flight crew then called ahead to have paramedics meet the airplane at the gate.

First Officer Statement

According to the first officer's written statement, during level off at 11,000 feet msl, the flight encountered light turbulence that "caused a momentary overspeed condition with appropriate aural/ECAM warnings. This disconnected the autopilot and would not allow it to reengage." The first officer advised the captain that the autopilot was disconnected and he started a manual level off. Once the airplane slowed, the flight crew reengaged the autopilot and landed without any further incidence.

Following the turbulence encounter, the flight crew learned that the 2nd flight attendant fell and was injured during the turbulence event while she was standing near the overwing position.

Flight Attendant Statement

According to the flight attendant's written statement, she was in the cabin collecting trash prior to landing. When she was in the overwing area of the cabin she felt a "bump," but didn't think

NTSB ID: LAX01LA240

Occurrence Date: 06/15/2001

Occurrence Type: Accident

much of it. The airplane then "descended rapidly" and the flight attendant fell, hitting her head and back on something. She subsequently lost consciousness. When she awoke, she was assisted to a 1st class seat for the remainder of the flight.

The following day, the first officer called the flight attendant to apologize, telling her they had to make an unannounced descent to make the landing air traffic control cleared them for. He added that they did not encounter turbulence.

NTSB ID: LAX01LA240

Occurrence Date: 06/15/2001

AVIATION Occurre				Accident								
Landing Facility/Approach Information	on '											
Airport Name		Airpo	ort ID:	Airport Eleva	tion	Run	way Used	Runwa	y Lengt	h Ru	nway Width	
				Ft.	MSL	NA						
Runway Surface Type: Unknown								<u> </u>				
Runway Surface Condition: Unknown												
Type Instrument Approach: Unknown												
VFR Approach/Landing: Unknown												
Aircraft Information												
Aircraft Manufacturer			Model/							Number		
Airbus Industrie			A320-	·232					1284			
Airworthiness Certificate(s): Transport												
Landing Gear Type: Retractable - Tricycl	е											
	of Seats: 156		Certified Max Gross Wt. 170635 LB					LBS	3S Number of Er		ingines: 2	
Engine Type: Turbo Fan			Engine Manufacturer: Model/Series: V2527/A5							ated Power: 7000 LBS		
- Aircraft Inspection Information												
Type of Last Inspection		Date	Pate of Last Inspection Time Since			nce Last Inspection			Airframe	Total Time		
AAIP				Hou				urs	urs Hours			
- Emergency Locator Transmitter (ELT) Info	rmation								-			
ELT Installed? No	LT Operated?				ELT	Aided i	n Locating Ac	cident S	ite?			
Owner/Operator Information												
Registered Aircraft Owner			Street A		Skv H	larbor F	Blvd.					
America West Airlines, Inc.			4000 E. Sky Harbor Blvd.							State	Zip Code	
			· · ·								85034	
Operator of Aircraft			Street A		Rea'	d Aircra	aft Owner					
Same as Reg'd Aircraft Owner				Same as Reg'd Aircraft Owner City							Zip Code	
Operator Does Business As:			O	perator Desigi	nator Co	de: AW	/XA	1				
- Type of U.S. Certificate(s) Held:												
Air Carrier Operating Certificate(s): Flag Ca	arrier/Domestic											
Operating Certificate: Operator Certificate:												
Regulation Flight Conducted Under: Part 121: Air Carrier												
Type of Flight Operation Conducted: Scheduled; Domestic; Passenger Only												
	FAC'	TUAL	REPO	RT - AVIATI	ON						Page 2	

NTSB ID: LAX01LA240

Occurrence Date: 06/15/2001

ANTATION								┪					
	AVIATI	POIL		Occurrence Type: Accident									
First Pilot	Information												
Name						City	S			St	ate	Date of Birth	Age
On File						On File	ile On File On File 58						58
Sex: M	Seat Occupied	n Pilot				Certifica	ate Num	ber: On File					
Certificate(Certificate(s): Airline Transport												
Airplane Rating(s): Multi-engine Land; Single-engine Land													
Rotorcraft/Glider/LTA: None													
Instrument	Rating(s): Airpl	lane											
Instructor Rating(s): None													
Type Rating	g/Endorsement fo	or Accident/Ir	ncident Aircra	ft? Yes			C	urrent Bi	ennial Flig	ht Revie	ew?		
Medical Ce	rt.: Class 1	Medica	al Cert. Statu	s: Valid Me	dicalw/ wa	aivers/li	m.		Date o	of Last M	/ledical E	Exam: 08/2001	
- Flight Tim	e Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Night		Actual	nstrument Simula	ated	Rotorcraft	Glider	Lighter Than Air
Total Time													
Pilot In Con	nmand(PIC)												
Instructor						-							
Last 90 Day													
Last 30 Day						-			_				
Last 24 Hou	urs	<u> </u>				<u> </u>							
Seatbelt Us	sed? Yes	Shou	ılder Harnes	Used? Yes			Toxico	logy Per	formed? N	lo	S	econd Pilot? Ye	s
Flight Pla	n/Itinerary												
Type of Flig	ht Plan Filed: IF	R											
Departure F	Point				-		State	Д	irport Iden	itifier	Depa	arture Time	Time Zone
Phoenix							ΑZ	F	PHX)	MST
Destination							State	A	irport Iden	ntifier			
Same as	Accident/Incide	ent Location							SAN				
Type of Cle	earance: IFR												
Type of Air	space: Class	В											
Weather	Information												
Source of I	Source of Briefing: Unknown												
Method of	Briefing: Unkno	wn											
FACTUAL REPORT - AVIATION Page 3													

NTSB ID: LAX01LA240

Occurrence Date: 06/15/2001

Occurrence Type: Accident

	ETYBOR		Occ	currenc	e Type:	Acciden	τ					
Weather	Information											
WOF ID	Observation Time	Time Zone	WOF I	Elevati	on	WOF Di	WOF Distance From Accident Site				Direction From Acc	ident Site
				Г.	MSL							Deg. Mag.
				Fī.	IVISL				NM			Deg. Mag.
Sky/Lowes	st Cloud Condition:						Ft. AGI	L	Condition o	f Ligh	nt: Day	
Lowest Ce	eiling: Unknown			Ft.	AGL	Visibi	Visibility: SM Altimeter:			"Hg		
Temperatu	ure: °C	Dew Point:		°C	Wind	Direction:				Dei	nsity Altitude:	Ft.
Wind Spee	ed:	Gusts:			Weath	ner Condti	ons at Accid	ent Si	ite: Visual C	Cond	itions	
Visibility (F	RVR): Ft.	Visibility	(RVV)		SM	Intensity	of Precipita	tion:				
Restriction	ns to Visibility: None											
Type of Pr	ecipitation: None											
Accident	Information											
Aircraft Da	mage: None		Aircr	raft Fire	e: None				Aircraft Exp	losio	n None	
Classificati	ion: U.S. Registered/L	J.S. Soil										
- Injury Su	mmary Matrix	Fatal	Serious	Mino	r	None	TOTAL					
First Pi	ilot					1	1					
Second	d Pilot					1	1					
Studer	nt Pilot											
Flight I	Instructor											
Check	Pilot											
Flight E	Engineer											
Cabin /	Cabin Attendants 1 2 3											
Other (Crew											
Passer	ngers					137	137					
- TOTAL /	ABOARD -		1			141	142					
Other (Ground											
- GRANI	D TOTAL -		1			141	142					
					•							

NTSB ID: LAX01LA240

Occurrence Date: 06/15/2001

Occurrence Type: Accident

Δ	dm	inis	trativ	r⊵ Int	f∩rm	ation
$\overline{}$	ulli	บบอ	uauv			alioi

Investigator-In-Charge (IIC)

George E. Petterson

Additional Persons Participating in This Accident/Incident Investigation:

Tyrone Park Aviation Safety Inspector Federal Aviation Administration San Diego, CA 92123