Turbulence injury, Boeing 757-200, May 29, 2002

Micro-summary: This Boeing 757-200 experienced turbulence on descent, seriously injuring a flight attendant.

Event Date: 2002-05-29 at 1308 EDT

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

Cautions:

- 1. Accident reports can be and sometimes are revised. Be sure to consult the investigative agency for the latest version before basing anything significant on content (e.g., thesis, research, etc).
- 2. Readers are advised that each report is a glimpse of events at specific points in time. While broad themes permeate the causal events leading up to crashes, and we can learn from those, the specific regulatory and technological environments can and do change. Your company's flight operations manual is the final authority as to the safe operation of your aircraft!
- 3. Reports may or may not represent reality. Many many non-scientific factors go into an investigation, including the magnitude of the event, the experience of the investigator, the political climate, relationship with the regulatory authority, technological and recovery capabilities, etc. It is recommended that the reader review all reports analytically. Even a "bad" report can be a very useful launching point for learning.
- 4. Contact us before reproducing or redistributing a report from this anthology. Individual countries have very differing views on copyright! We can advise you on the steps to follow.

Aircraft Accident Reports on DVD, Copyright © 2006 by Flight Simulation Systems, LLC All rights reserved.

www.fss.aero

National Transportation Safety Board			ATL02LA11	1	Aircraft Registration Number: N626DL				
FACTUAL REPORT	Occur	rence	Date: 05/29	9/2002	Most Critical Injury: Serious				
AVIATION	Occuri	Occurrence Type: Accident			Investigated By: NTSB				
Location/Time									
Nearest City/Place	State	Zip	Code	Local Time	Time Zone				
Atlanta	GA	303	320	1308	EDT				
Airport Proximity: Off Airport/Airstrip	Distance Fror	n Lar	nding Facility:	0	Direction From Airport: 270				
Aircraft Information Summary									
Aircraft Manufacturer		Model/Series	5			Type of Aircraft			
Boeing		757-200			Airplane				

Air Medical Transport Flight: No

Narrative

Sightseeing Flight: No

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On May 29, 2002, at 1308 eastern daylight time, a Boeing 757-200, N626DL, registered to Delta Airlines Inc, operating as Flight 721, encountered turbulence on descent to land at Hartsfield International Airport, Atlanta, Georgia. The domestic passenger flight was operated under the provisions of Title 14 CFR Part 121 with an instrument flight plan filed. Visual weather conditions prevailed at the time of the accident. The airplane was not damaged. One flight attendant received serious injuries. The airline transport rated captain, the airline transport rated first officer and the 88 passengers were not injured. The passenger flight departed Chicago O'Hare International Airport, Chicago, Illinois, at 1040 central daylight time.

According to the captain, flight 721 was cleared to descend out of flight level 240, and at this time the "fasten seat belt sign" was illuminated. The weather condition for the arrival consisted of broken clouds at approximately 10,000 feet. There were no reports of enroute or destination turbulence. Flight 721 was deviating around cumulonimbus clouds at approximately 11,500 feet over Rome, Georgia when the airplane entered an area of turbulence. The injured flight attendant was completing pre-landing checks for the cabin when the airplane encountered turbulence during the descent into Atlanta Hartsfield International Airport. The flight attendant was injured when she was jolted around the rear of the passenger cabin.

According to the flight attendants, prior to the initial approach into Hartsfield International Airport, they were preparing both cabins and galleys for landing. Without any advanced warning they unexpectedly encountered severe turbulence that lasted for a brief period of time. This severe turbulence was then followed by moderate turbulence. After the moderate turbulence one of the aft flight attendants were injured and needed medical attention. The flight attendants notified the cockpit and requested paramedics after landing. The flight attendants received a return call confirming that paramedics were alerted and would meet the flight after landing.

According to the lead flight attendant, the seat belt sign was turned on, and the airplane was on its initial descent into Atlanta Hartsfield International Airport. A passenger rang the call light for assistance with an ear pain. As the attendant went back towards the galley to get the passenger first aid, the airplane was suddenly jolted by turbulence. The flight attendant stated, she "flew into the air and was jarred around". When the turbulence stopped, the flight attendant hit the floor slid back towards the galley. The flight attendant called for assistance from another attendant, and contacted the captain to inform him of the situation. After the airplane landed paramedics came on board to administer first aid to the left foot of the injured flight attendant.

National Transportation Safety Board

FACTUAL REPORT

ANTATION

NTSB ID: ATL02LA111

Occurrence Date: 05/29/2002

AVIATION	urrence -	rrence Type: Accident													
Landing Facility/Approach In	formation														
Airport Name	Tomation		Airport	ID:	Airport Eleva	tion	Run	way Used	Runwa	ay Lengt	h I	Runv	vay Width		
THE WILLIAM B HARTSFIELD ATLAN					1026 Ft.		8	,	9000	, ,		150	•		
Runway Surface Type: Concrete			<u> </u>												
Runway Surface Condition: Dry															
realiway duriade domaillori. Dry															
Type Instrument Approach: ILS-co	- omplete														
VFR Approach/Landing: Unknown	າ														
Aircraft Information															
Aircraft Manufacturer					Series						Number				
Boeing			7	757-2	00					2291	6 ———				
Airworthiness Certificate(s): Trans	sport														
Landing Gear Type: Retractable	- Tricycle														
Homebuilt Aircraft? No	craft? No Number of Seats: 191				Certified Max Gross Wt.			232000 LBS Numbe			r of Eng	ines	: 2		
• • • • • • • • • • • • • • • • • • • •			_	Engine Manufacturer: Model/Series: Pratt & Whitney 2037						Rated Power: 37000 LBS					
- Aircraft Inspection Information															
Type of Last Inspection			Date o	Date of Last Inspection Tin			Time Si	ime Since Last Inspection					Airframe Total Time		
Continuous Airworthiness			06/20	06/2002				51316 Hours							
- Emergency Locator Transmitter (ELT) Information									•					
ELT Installed? Yes	ELT Oper	ated? No	ס			ELT	Aided i	n Locating A	ccident S	ite? No	1				
Owner/Operator Information															
Registered Aircraft Owner			Str	reet A	ddress	Sausi	ro N								
Wilmington Trust Co.			Cit	Rodney Square N. City									Zip Code		
-					Wilmington										
Operator of Aircraft Street Address Hartsfield Atlanta International															
DELTA AIR LINES INC					City								Zip Code		
DELIA AIIX EINEO IINO					Atlanta								30320		
Operator Does Business As: Delta Airlines Inc Operator Designator Code: DALR															
- Type of U.S. Certificate(s) Held:															
Air Carrier Operating Certificate(s)	: Flag Carrier/Do	omestic													
Operating Certificate:					Operator C	Certific	ate:								
Regulation Flight Conducted Unde	r: Part 121: Air (Carrier			•										
Type of Flight Operation Conducted	d: Scheduled; D	omestic	; Passe	enger	Only										
		FACT	UAL R	EPOI	RT - AVIATI	ON							Page 2		

National Transportation Safety Board
FACTUAL REPORT
AVIATION

NTSB ID: ATL02LA111

Occurrence Date: 05/29/2002

AVIATI	Occurrence Type: Accident												
First Pilot Information													
Name					City					State	е [Date of Birth	Age
On File	On File	ile					File	On File	49				
Sex: M Seat Occupied	n Pilot				Cert	tificate	e Numb	er: On File					
Certificate(s): Airline Transport													
Airplane Rating(s): Multi-engine Land													
Rotorcraft/Glider/LTA: None													
Instrument Rating(s): Airpl	lane												
Instructor Rating(s): None													
Type Rating/Endorsement for	or Accident/Ir	ncident Aircra	ft? Yes			С	urrent E	Biennial	Flight R	eview	? 05/2	002	
Medical Cert.: Class 1	Medica	al Cert. Status	s: None					D	ate of La	st Me	dical Ex	xam: 02/2002	
- Flight Time Matrix	Fime Matrix All A/C This Make Airplane Single Engine			Airplane Mult-Engine	Night		Actual	Instrument Simulate		Rotorcraft		Glider	Lighter Than Air
Total Time	17000	642											
Pilot In Command(PIC)										\perp			
Instructor										+			
Last 90 Days	165	165			-					+			
Last 30 Days Last 24 Hours	5	5						\dashv		+			
Seatbelt Used? Yes	<u> </u>	ılder Harness	Head? Vac	<u> </u>	Т	oxico	l ology Pe	erforme	d? No		Se	cond Pilot? Ye	l .e
Ocalbeit Occur 105	31100	iluei Hairiess	0364: 163	'		OXIOC	лодут	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	u. 110		100	oona i not: Te	
Flight Plan/Itinerary													
Type of Flight Plan Filed: IF	R												
Departure Point					;	State		Airport Identifie		er Departur		ture Time	Time Zone
CHICAGO					l	L ORD			1050			CDT	
Destination State Airport Identifier													
ATLANTA							GA ATL						
Type of Clearance: Unkno	wn												
Type of Airspace: Class	В												
Weather Information													
Source of Briefing: National Weather Service													
Method of Briefing: Teleph	none												
	FACTUAL REPORT - AVIATION Page 3												

National Transportation Safety Board
FACTUAL REPORT
AVIATION

NTSB ID: ATL02LA111

Occurrence Date: 05/29/2002

Occurrence Type: Accident

	FTYBON													
Weather	Information													
WOF ID	Observation Time	Time Zone	WOF E	levation	WOF D	istance From	Accio	dent Site		Direction From	Accident Site)		
ATL	1253	EDT	102	26 Ft. MSL				NM			Deg. Mag.			
Sky/Lowes	st Cloud Condition: Scatt	ered			!	5000 Ft. AGI	L	Condition of Light: Day						
Lowest Ce	Lowest Ceiling: Broken 8000 Ft. AGL Visibility						10	SM	Altii	meter:	30.01	"Hg		
Temperatu	ure: 27 °C I	e: 27 °C Dew Point: 18 °C Wind Direction: 80 Density Altitude: 259							2597	Ft.				
Wind Spee	ed: 11	Gusts: 15		Wea	Weather Condtions at Accident Site: Visual Conditions									
Visibility (F	RVR): Ft.	Visibility (F	RVV)	SM	Intensit	y of Precipita	ition:							
Restriction	ns to Visibility: None													
Type of Precipitation: None														
Accident	Information													
Aircraft Da	mage: None		Aircra	aft Fire: Non	е			Aircraft Exp	losio	n None				
Classificati	ion: U.S. Registered/U	.S. Soil												
- Injury Su	mmary Matrix	Fatal S	Serious	Minor	None	TOTAL								
First Pi	ilot				1	1								
Second	d Pilot				1	1								
Studen	nt Pilot													
Flight I	nstructor													
Check	Pilot													
Flight E	Engineer													
Cabin i	Attendants		1		1	2								
Other (Crew													
Passer	ngers				88	88								
- TOTAL /	ABOARD -		1		91	92								
Other (Ground													
- GRANI	O TOTAL -		1		91	92								
0.0.0.					0.									

National Transportation Safety Board

FACTUAL REPORT AVIATION

NTSB ID: ATL02LA111

Occurrence Date: 05/29/2002

Occurrence Type: Accident

Δ	dm	inis	trativ	r⊵ Int	f∩rm	ation
$\overline{}$	ulli	บบอ	uauv			alioi

Investigator-In-Charge (IIC)

Eric H. Alleyne

Additional Persons Participating in This Accident/Incident Investigation:

Darlene Perkins Delta Certificate Management Office 1701 Columbia Avenue College Park, GA 30337