# Flight control vibration, Boeing 737-448, May 8, 2002

Micro-summary: Flight control vibration resulted in a diversion of this Boeing 737-448.

## Event Date: 2002-05-08 at 1600 EDT

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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TRANSP National Transportation Safety Board		NTSB	ID: MIA02IA094		Aircraft Registration Number: EI-BXI				
FACTUAL REPORT		Occurr	ence Date: 05/08	3/2002	Most Critical Ir	Most Critical Injury: None			
ÄVIATION		Occurr	ence Type: Incid	ent	Investigated B	Investigated By: NTSB			
L ocation/Time									
Nearest City/Place     State     Zip Code     Local Time     Time Zone									
Miami	FL		33159						
Airport Proximity: Off Airport/Airstrip	Dista	nce Fron	n Landing Facility:	•	Direction Fro	m Airpor	rt:		
Aircraft Information Summary									
Aircraft Manufacturer			Model/Series	S			Type of Aircraft		
Boeing			B737-448				Airplane		
Sightseeing Flight: No			Air Medical Tr	ansport Flight: I	No				
Narrative									
Brief narrative statement of facts, conditions and circumstan HISTORY OF FLIGHT	nces pert	inent to the	e accident/incident:						
<ul> <li>HISTORY OF FLIGHT</li> <li>On May 8, 2002, about 1600, eastern daylight time, a Boeing 737-448, Irish registration EI-BXI, registered to Aer Lingus PIC, Dublin, Ireland, and operated by Ryan International Airlines, as a Title 14 CFR Part 121 international passenger flight for Apple Vacations, had a continuous severe vibration in the flight controls while en route to Chicago O'Hare International Airport, and diverted to Miami, Florida. Visual meteorological conditions prevailed, and an instrument flight rules flight plan was filed. The airline transport-rated pilot, first officer, 4 flight attendants, and 154 passengers were not injured, and the aircraft received minor damage. The flight originated from Montego Bay, Jamaica, the same day, about 1535.</li> <li>The pilot stated that the aircraft had been performing normally, except for a slight vibration during the flight to Montego Bay, Jamaica, He said he was not concerned, and the landing had been normal. He further stated that after takeoff from Montego Bay, Jamaica, en route to Chicago, Illinois, the aircraft statted vibrating 'ten times as bad', and he made the decision to divert and land at Miami, Florida. He said the vibration had continued, until "flaps five" was added and then vibration stopped. He then executed an uneventful landing with emergency vehicles standing by, taxied to the gate, and deplaned.</li> <li>The NTSB received notification of this incident from an official with Ryan International Airlines, after the airplane had been at Miami International Airport, Miami, Florida, and most of the repairs had been performed. The official stated that an approximate 24-inch section of the right elevator trim tab had been missing from the aircraft. Upon receiving notification the NTSB responded to Miami International Airport, and observed that repairs had been performed and that remaining affected parts wjich included the damaged right elevator tab, control rods, and tab hinge clevis fitting had been removed and shipped to Boeing Aircraft Company</li></ul>									
The portion of the right ha inboard end of the No. 2 hinge the tab, along the cord of t	nd el fitt he ta	levato ting. ab. On	r tab showed The fracture the bottom	signs that t ran approxim of the tab, t	here was a f ately perper he skin was	fractum dicula torn a	re inboard of the ar to the span of away from the tab		

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#### Narrative (Continued)

A debonding was noted on the upper surface between the leading edge of the spar cap, and outboard. the spar, starting from the No. 2 hinge fitting and extending outboard. To crack appeared to follow the leading-edge connection to the tab spar. In addition, two areas of tab repair were noted, one was located between the No. 2 and the No. 3 hinge, and the other was located at the outboard end of the tab. After inspection the tab x-rayed to determine the presence of moisture in the tab and none was noted. In addition, the tab was examined using Thorough Transmission Ultrasound (TTU), to determine in areas of composite delamination or debonding. The inspection indicated that delamination/debonding had occurred in the area of the fracture continuing outboard for about 4 inches. The inspection also noted debonding along the bottom line between the spar cap, and the spar leading edge, extending outboard from the No. 2 hinge fitting. In addition, the elevator tab was subjected to a manual calls tactical ultrasound inspection. The inspection verified the area of debonding/delamination in the area, the fracture and a crack from the No. 2 hinge fitting.

Examination of the inboard elevator control rod from the right hand elevator tab revealed that the rod was fractured at the aft fitting. The rod end jam nut was found at the end of the rod, and visual inspection of the rod revealed several rub marks along the rod. The forward end appeared undamaged. Examination of the fractured surface of the rod was accomplished using a scanning electron microscope, which revealed fatigue that had initiated at the six and 12 o'clock positions of the rod. The portion of the outboard control rod on the right hand elevator tab showed that this portion of the rod. The fracture surfaces showed signs of damage due to repeated contact, such that no assessment of the fracture type was possible. Examination of the forward portion of the outboard control tab had about a 5 1/2-inch long piece that was fractured at the aft end, and the damage precluded any assessment as to the nature of the fracture.

The No. 1 hinge fitting on the right hand elevator tab was examined, and it revealed an indentation between the two attachment lugs on the bottom edge of the fitting, slightly offset to the outboard side of the fitting. The outboard lug was fractured, while the inboard lug was not fractured, and when examined with a scanning electron microscope, indicated that a ductile failure had occurred. Observation of the lower fracture service indicated the presence of postfracture damage to the fracture surface, which precluded a determination as to the failure mode.

The left elevator tab was also removed by Ryan airlines and shipped to Boeing for examination, and the examination the presence of two small 5/16 inch debond had occurred to the upper surface between the leading edge of the spar cap and the spar, starting at the inboard edge of the spar cap, outboard of the number two hinge fitting, and emanating in the chordwise direction.

On May 20-22, 2002, an examination of the elevator was performed at Aero Fabricators, Dallas, Texas. Fasteners were removed to gain access to inner surfaces of the skin panels, spars, and ribs. In addition the tab control rod inner faring and elevator, rear spar reinforcing angle were disassembled from the elevator rear spar to enable further examination.

The elevator skin panels, spars and ribs are made of graphite epoxy composite fabric and tape materials. The internal and external tab rod and mast fittings are made of fiberglass epoxy composite materials, and the hinge and actuator fittings are made of aluminum alloys. The examination included external surfaces and fittings. During examination, the external surfaces of upper and lower skin panels the half edge of the lower skin panel at the inboard tab hinge location was notched in the aft edge and there a was damage at the aft edge of the upper skin panel at the corresponding location. The inboard end between a closure rib on the upper and lower honeycomb were soft to external pressure. 5the aft edge of the lower skin outer plies were delaminated in several places between stations. There were indications of a possible repair or delamination in the outboard bay of the upper panel at locations aft of the front spar. A rubbing abrasion was noted in areas of the aft face of the upper and lower skin panels and elevator rear spar. The upper and lower skin panels and internal surfaces had minimal damage in this damage was at stations in

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#### Narrative (Continued)

between closure ribs, areas of the inner skin and core. There were no signs of distress in the fasteners attaching the panels to the front and rear spars ribs or at the trailing edge. It was no damage the front spar assembly or balance weight support details except for some signs of abrasion on the spar web, upper and lower stiffening angles, located on aft face of the spar web. Damage are spar included impact damage in the spar web and spar reinforcing angle flange centered on the tab control rod's and damage at the inboard tab hinge location. To rear spar reinforcing angle and impact damage in the upper surface of the free flange centered on the tab control rods with a crack located under the outboard rod centerline. The elevator tab control rod inner fairing had severe abrasion damage and cracking in the angle attaching the rear spar and in and around the forward cutout for the control rods. The elevator external control rod mast fitting fairing had severe abrasion damage cracking and a small portion missing from the aft edge. Nondestructive inspections (NDI) were also made of selected areas of the graphite epoxy composite front and rear spars, and the skin panels, and no hidden damage was identified by the NDI inspections.

The flight data recorder data had been downloaded in Miami, and the data sent to Boeing Company in advance of the NTSB being notified. The flight data recorder data was reviewed and a large quantity of the data had "dropouts", which made the information unusable.

According to the NTSB Structures Group Chairman, although requested, the NTSB did not receive pertinent maintenance records from Ryan International Airlines, or from Aer Lingus PLC, related to the elevator "freeplay" check, as required by Boeing Service Bulletin 737-55A1070R1.

#### TESTS AND RESEARCH

Boeing advised operators through the use of an "All-Operator Message", to stress the importance of SB 737-55A1070 R1 inspections. It advised operators about the sensitivity of the elevator tab system to improper maintenance. In addition, a telegraphic Flight Operation Technical Bulletin was released on July 16, 2002 to and was intended to increase operational awareness about elevator tab related vibration and appropriate flight crew response. Service Bulletin 737-27A1266, was released on September 18, 2003, which requires a one-time detail visual inspection of elevator tab control rod jam nuts, as well as requiring that the torque be checked and tamper-proof putty be applied.

In addition, Boeing is presently working to complete Service Bulletins (SB) 737-55A1070, Rev 2, 737-55A1085, 737-55A1078.

According to an investigator with Boeing Flight Safety, SB 737-55A1070, Rev 2 is due to be released in the second quarter of 2005, concurrently with SB 737-55A1085, and will specify repeat inspection of elevator tab control mechanism. In conjunction with SB 737-55A1085, it will negate the need to perform unclamped tab hinge freeplay inspections. In addition, an appendix with a list of potential causes of freeplay will be added to help with troubleshooting, as well as add elevator tab mast fitting inspections, requiring them every 1,500 flight cycles/2,000 flight hours perform a detail visual inspection and "wiggle check" of the mast fitting lugs. In addition, s note will be added in the airplane maintenance manual requiring a one-time inspection of the mast fitting within 10 days of elevator tab mast fitting bolt removal/ installation

SB 737-55A1085 is due to be released in the second quarter of 2005, concurrently with SB 737-55A1070 Rev 2. They will require that inspection putty on clamped hinge bolt heads to detect bolt rotation, and if rotation is detected, will require hinge bushings and bolts be replaced with new parts.

SB 737-55A1078 is due to be released second quarter of 2005, and will be applicable to 737-100/-200 airplanes with elevators that have aluminum rear spars, and will require updated inspection intervals for elevator rear spar, to inspect for cracking, corrosion and/or delamination, with intervals and inspection requirements being based on the elevator rear spar configuration.

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Narrative (Continued)		

National Transportation Safety Boa	rd	NTSE	BID: MIA	02IA094							
FACTUAL REPORT		Occui	rrence Da	ate: 05/08/2002							
AVIATION		Occu	rrence Ty	pe: Incident							
Landing Facility/Approach Inform	nation						l				
Airport Name			Airport ID	- Airport ID: Airport Elevation Runway Used Runway Len						n Rur	nway Width
					t. MSL	NA	۱.				
Runway Surface Type: Unknown		•		•		•					
Runway Surface Condition: Unknown	Runway Surface Condition: Unknown										
Type Instrument Approach: Unknown											
VFR Approach/Landing: Precautionary Landing											
Aircraft Information											
Aircraft Manufacturer Boeing			Mo B7	del/Series 37-448					Serial N 25052	lumber	
Airworthiness Certificate(s): Transport											
Landing Gear Type: Retractable - Tricycle											
Homebuilt Aircraft? No Number of Seats: 178 Certified Max Gross Wt. 150000 LBS Number of Engines:							es: 2				
Engine Type: E Turbo Fan				Engine Manufacturer:Model/Series:CFM InternationalCFM563B-2						Ra 22	ted Power: 2500 LBS
- Aircraft Inspection Information											
Type of Last Inspection			Date of Last Inspection Time Since Last Inspection						Airframe T	otal Time	
Continuous Airworthiness			12/200	12/2001				787 Ho	ours	2	6400 Hours
- Emergency Locator Transmitter (ELT	) Information										
ELT Installed? No	ELT Operate	∋d? No			ELT	Aided i	n Locating Ac	cident S	Site? No		
Owner/Operator Information											
Registered Aircraft Owner			Stree	Street Address Dublin Airport							
Aer Lingus			City						State	Zip Code	
			Stree	et Address					I		1
Operator of Aircraft				266 No	rth Mai	in					
RYAN AIR INC			City	City Wichita						State KS	2ip Code 67202
Operator Does Business As: Ryan Inte	ernational Airli	nes				0	perator Desig	nator Co	ode: RYI	NA	
- Type of U.S. Certificate(s) Held:											
Air Carrier Operating Certificate(s): Supplemental											
Operating Certificate: Operator Certificate:											
Regulation Flight Conducted Under: Pa	art 121: Air Ca	rrier									
Type of Flight Operation Conducted: S	cheduled; Inte	rnation	nal; Pass	enger Only							
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AVIAT	ION		Occurren	ce Type: In	cident							
ETYBC	Pr-		Occurrent		cident							
First Pilot Information					City					Ctoto	Data of Dirth	4 7 7
Name										State	Date of Birth	Age
On File					On Fi	le				On File	On File	29
Sex: M Seat Occupied	l: Left	Pri	ncipal Profes	sion: Civilia	an Pilot				Cer	tificate Nur	nber: On File	
Certificate(s): Airline Transport; Flight Instructor; Commercial												
Airplane Rating(s): Multi-engine Land; Single-engine Land												
Rotorcraft/Glider/LTA: None												
Instrument Ratino(s): Airplane												
Instructor Rating(s): Airplane Multi-engine; Airplane Single-engine; Instrument Airplane												
Type Rating/Endorsement for Accident/Incident Aircraft? Yes Current Biennial Flight Review? 05/2002												
Medical Cert.: Class 1         Medical Cert. Status: Valid Medicalno waivers/lim.         Date of Last Medical Exam: 10/2001								1				
- Flight Time Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Ni	Night Ins Actual		Instrument	strument Simulated		t Glider	Lighter Than Air
Total Time	3916	660		2365								
Pilot In Command(PIC)	2900	456			_							
Instructor										_		_
Last 90 Days	199	199		199								
Last 24 Hours	70	70		70	-							
Soatbolt Usod? Ves	Choi	Ider Hernes				Toxico		erformed?	No		Second Pilot? N	/00
Sealbeil Used? 165	51100		S USEU ? TES	)		TUNICO	Jiogy i d	enonneu	INO			65
Elight Dian/Itingram												
Departure Point	·K					Ctoto		Airport Ide	ntifio		orturo Timo	Time Zone
						State Ai			Airport identifier			
Montego Bay								MKJS		143	5	AST
Destination						State	tate Airpo		rport Identifier			
Chicago	Chicago ORD											
Type of Clearance: IFR												
Type of Airspace: Class	A											
Weather Information												
Source of Briefing: Unkno	วพท											
Method of Briefing: Unkno	own											
	Method of Briefing: Unknown         FACTUAL REPORT - AVIATION         Page 3											

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Weather Information													
WOF ID	Observation Time	Time Zone	WOF Elevat	on	WOF Di	stance From	n Accie	dent Site		Direction Fro	m Accident Si	te	
MIA	1656	EDT	8 Ft.	MSL				NM			Deg	. Mag.	
Sky/Lowes	st Cloud Condition: Scat	ttered				1200 Ft. AG	iL	Condition of	of Lig	nt: Day			
Lowest Ce	iling: None		Ft.	AGL	Visibi	lity:	10	SM	Alti	meter:	30.06	"Hg	
Temperatu	ire: 28 °C	Dew Point:	19 °C	Wind	Direction:	80			De	nsity Altitude:		Ft.	
Wind Spee	ed: 12	Gusts:		Weath	ner Condt	ions at Accio	dent S	ite: Visual (	Cond	itions			
Visibility (F	RVR): Ft.	Visibility (F	RVV)	SM	Intensity	of Precipita	ation:						
Restriction	s to Visibility: None												
Type of Pro	ecipitation: None												
21													
Accident Information													
Aircraft Da	mage: Minor		Aircraft Fir	e: None	•			Aircraft Exp	olosio	n None			
Classification: U.S. Registered/U.S. Soil													
- Injury Su	mmary Matrix	Fatal S	erious Mino	or	None	TOTAL							
First Pi	lot				1	1							
Second	d Pilot				1	1							
Studen	t Pilot												
Flight li	nstructor												
Check	Pilot												
Flight E	Engineer												
Cabin A	Attendants				4	4							
Other C	Crew												
Passer	ngers				154	154							
- TOTAL A	ABOARD -				160	160							
Other C	Ground												
- GRANE	D TOTAL -				160	160							
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AVIATION	Occurrence Type: Incident	
Administrative Information		
Investigator-In-Charge (IIC)		
John W. Lovell		
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