Turbulence injuries, Boeing 767-223, July 22, 1998

Micro-summary: This Boeing 767-223 experienced turbulence during climb, seriously injuring passenger and injuring a flight attendant.

Event Date: 1998-07-22 at 1345 CST

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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National Transportation Safety Board FACTUAL REPORT AVIATION			ID: CHI98LA269)	Aircraft Registration Number: N335AA			
			rence Date: 07/22	2/1998	Most Critical Injury: Serious			
			rence Type: Accid	lent	Investigated By: NTSB			
Location/Time								
Nearest City/Place	State		Zip Code	Local Time	Time Zone			
PEOTONE	IL	60468		1345	CST			
Airport Proximity: Unknown	Distar	nce Fror	m Landing Facility:		Direction From Airport:			

Aircraft Information Summary

Aircraft Manufacturer Model/Series Type of Aircraft
Boeing 767-223 Airplane

Sightseeing Flight: No Air Medical Transport Flight: No

Narrative

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On July 22, 1998, at 1345 central daylight time (cdt), a Boeing 767-223, N335AA, operated by American Airlines as flight #1758, encountered moderate turbulence while climbing through flight level 180 over Peotone, Illinois. The airplane was not damaged. One passenger received serious injuries and one flight attendant received minor injuries. Two cockpit crewmembers, 5 flight attendants and 128 passengers were not injured. The 14 CFR Part 121 flight had departed Chicago's O'Hare International Airport (ORD) with an original destination of Raleigh-Durham, North Carolina. The flight returned to ORD and landed at 1406 cdt following the turbulence encounter. The airplane was in IFR conditions when the encounter occurred.

The flight crew reported that while climbing through FL180, approximately 10 mile west of the Peotone VOR, they encountered moderate turbulence for a time period of about 5 seconds. They reported that they were in the clouds, but their weather radar was not showing any returns and there were no reports of turbulence either by air traffic control or by other airplanes in the area. The flight crew reported the seat belt sign was on. Shortly after encountering the turbulence they were informed that the #2 flight attendant and one passenger were injured as a result of the turbulence. The decision was made to return to the O'Hare International Airport.

The injured flight attendant reported she was in the rear galley setting up for service when the turbulence was encountered. She reported, "... the back of the airplane swayed harder then usual and I pushed against the counter tops. My first thought was to get to my jumpseat but by the time I could move, we dropped and I flew up and hit my head on the ceiling. I came back down and hit the back side of my right thigh." She stated she eventually got back into her jumpseat. She recalled seeing a deadheading flight attendant helping a female passenger up off the floor. The deadheading flight attendant then provided assistance to her.

Both the #2 flight attendant and the injured passenger were transported to the hospital upon landing at O'Hare. The flight attendant was treated and released from the hospital with bruises. The passenger suffered a broken rib.

The deadheading flight attendant reported the injured passenger who was in seat 38H, did have her seatbelt fastened, but that the belt "...released below the seat cushion." A maintenance inspection of the seat belt revealed the male portion of the belt disconnected from the attach point. The attach point and the latching mechanism were both intact.

A review of the Flight Data Recorder data revealed the airplane experienced vertical accelerations ranging from -0.14g's to 1.429g's during the turbulence encounter.

National Transportation Safety Board
FACTUAL REPORT
AVIATION

NTSB ID: CHI98LA269

Occurrence Date: 07/22/1998

AVIATION		C	Occurrence Type: Accident									
Landing Facility/Approach In	format	tion										
Airport Name			Air	port ID:	Airport Eleva	Run	Runway Used Run		Runway Length		Runway Width	
					Ft	. MSL	. 0					
Runway Surface Type:									<u> </u>			
Runway Surface Condition:												
ramay canado condition.												
Type Instrument Approach:												
VFR Approach/Landing:												
Aircraft Information												
Aircraft Manufacturer				Model/							Number	•
Boeing				767-2	23					2233	3	
Airworthiness Certificate(s): Trans	Airworthiness Certificate(s): Transport											
Landing Gear Type: Retractable	- Tricy	cle										
Homebuilt Aircraft? No	Homebuilt Aircraft? No Number of Seats: 305					Certified Max Gross Wt.					er of Engines: 2	
9 1					Engine Manufacturer: Model/Series: Rolls-Royce RB211							Rated Power: 43100 LBS
- Aircraft Inspection Information												
Type of Last Inspection			Da	Date of Last Inspection Time Since La					e Last Inspection Airfra			e Total Time
Continuous Airworthiness									Но	ours		Hours
- Emergency Locator Transmitter (ELT) In	formation										
ELT Installed? Yes		ELT Operated?	? No	ELT Aided in Locating Accident Site?								
Owner/Operator Information												
Registered Aircraft Owner				Street A		MAR	KET ST	-				
WILMINGTON TRUST COMP	ANY			1100 N. MARKET ST City								Zip Code
					WILMINGTON DE							
Operator of Aircraft				Street A		V 616	316					
Chata 77 0 0 1									zip Code			
AMERICAN AIRLINES, INC.					DFW AIRPORT						TX	75261
Operator Does Business As: AMERICAN AIRLINES Operator Designator Code: AALA												
- Type of U.S. Certificate(s) Held:												
Air Carrier Operating Certificate(s)	:Flag (Carrier/Domes	stic									
Operating Certificate:					Operator (Certific	cate:					
Regulation Flight Conducted Unde	r: Part	121: Air Carrie	er		•							
Type of Flight Operation Conducted	d: Sche	eduled; Dome	stic; Pa	assenger	Only							
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National Transportation Safety Board
FACTUAL REPORT
AVIATION

NTSB ID: CHI98LA269

Occurrence Date: 07/22/1998

AVIAT	ION		Occurrence	ce Type: Acc	cident								
First Pilot Information													
Name					City					State	D	ate of Birth	Age
On File	On File	File				On Fi	le (On File	56				
Sex: M Seat Occupied	n Pilot				Cert	tificate	Numbe	r: On File	-				
Certificate(s): Airli	ne Transpor	t; Flight Eng	gineer										
Airplane Rating(s): Mul	ti-engine Lar	nd; Single-e	ngine Land										
Rotorcraft/Glider/LTA: Heli	copter												
Instrument Rating(s): Airp	lane												
Instructor Rating(s): Nor	e												
Type Rating/Endorsement for Accident/Incident Aircraft? Current Biennial Flight Review?													
Medical Cert.: Class 1	Medica	al Cert. Status	s: Valid Med	dicalw/ wa	ivers/lir	n.		Dat	e of La	st Med	ical Exa	am: 07/1998	
<u>'</u>													
- Flight Time Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Night Ins Actual			Instrument		Rot	orcraft	Glider	Lighter Than Air
Total Time	15707	557	150	13757							1300		
Pilot In Command(PIC)	8533	4900	100	7533							900		
Instructor						\dashv		+		_			1
Last 90 Days		150				\dashv		+		+			1
Last 30 Days Last 24 Hours		61 9				\dashv		+					
Seatbelt Used? Yes	Shou	ılder Harness	Used? No		<u> </u>	I Foxicc	logy Pei	formed	? No		Sec	ond Pilot? Ye	
- Coalisan Cood. 100	01100	ilaci Flameso	140						. 140		1000		
Flight Plan/Itinerary													
Type of Flight Plan Filed: IF	R												
									Time Zone				
CHICAGO		IL ORD			1319			CDT					
Destination State Airport Identifier													
RALEIGH-DURHAM NC RDU													
Type of Clearance: IFR													
Type of Airspace: Class	Α												
Weather Information													
Source of Briefing: Comp	any												
Method of Briefing:													
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National Transportation Safety Board
FACTUAL REPORT
AVIATION

NTSB ID: CHI98LA269

Occurrence Date: 07/22/1998

Occurrence Type: Accident

	ETYBOR		000	currence i	ype: A	Accident	[
Weather Information													
WOF ID	Observation Time	Time Zone	WOF	Elevation	\	WOF Dis	/OF Distance From Accident Site			Direction From	Accident S	ite	
MDW	1353	CDT		620 Ft. MS	SL				36 NM		5 Deg. Mag.		g. Mag.
Sky/Lowes	st Cloud Condition: Scat	tered				3	3000 Ft. AGL	L	Condition o	f Ligh	nt: Day		
Lowest Ce	iling: Broken		95	00 Ft. AG	iL	Visibil	ity:	10	SM	Alti	meter:	29.00	"Hg
Temperatu	ıre: 26 °C	Dew Point:	19	9 °C V	Wind Di	irection:	320	Density Altitude:					Ft.
Wind Spee	ed: 9	Gusts:		V	Neathe	r Condti	ons at Accid	ent Si	ite:				
Visibility (R	RVR): 0 Ft.	Visibility	y (RVV)	0 S	SM	Intensity	of Precipitat	tion: (Unknown				
Restrictions to Visibility: None													
Type of Pre	Type of Precipitation: None												
Accident	Accident Information												
Aircraft Damage: None Aircraft Fire: None								Aircraft Exp	losio	n None			
Classificati	on: U.S. Registered/U	J.S. Soil											
- Injury Su	mmary Matrix	Fatal	Serious	Minor	N	lone	TOTAL						
First Pi	lot					1	1						
Second	d Pilot			<u> </u>		1	1						
Studen	t Pilot				T_{L}								
Flight In	nstructor				\top								
Check	Pilot												
Flight E	Flight Engineer												
Cabin /	Attendants				1	5	6						
Other C	Crew			<u> </u>	\top								
Passen	ngers		1			128	129						
- TOTAL A	ABOARD -		1	·	1	135	137						
Other G		0	0		0		0						
- GRANE	O TOTAL -	0	1		1	135	137						

National Transportation Safety Board

FACTUAL REPORT AVIATION NTSB ID: CHI98LA269

Occurrence Date: 07/22/1998

Occurrence Type: Accident

istrative	

Investigator-In-Charge (IIC)

PAMELA S. SULLIVAN

Additional Persons Participating in This Accident/Incident Investigation:

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