Uncommanded pitch-up, McDonnell Douglas MD-11, July 13, 1996

Micro-summary: Uncommanded Pitch-up on descent for this McDonnell Douglas MD-11.

Event Date: 1996-07-13 at 2040 EDT

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: http://www.ntsb.gov/

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National Transportation Safety Board NTSB ID: NYC96LA148 Aircraft Registration Number: N1768D FACTUAL REPORT Occurrence Date: 07/13/1996 Most Critical Injury: Serious AVIATION Investigated By: NTSB Occurrence Type: Accident Location/Time Nearest City/Place State Zip Code Local Time Time Zone **WESTERLY** RΙ 02891 2040 **EDT** Distance From Landing Facility: Direction From Airport: Airport Proximity: Off Airport/Airstrip Aircraft Information Summary Aircraft Manufacturer Model/Series Type of Aircraft McDonnell Douglas MD-11 Airplane

Narrative

Sightseeing Flight: No

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On July 13, 1996, about 2040 eastern daylight time, an McDonnell Douglas MD-11, N1768D, operated by American Airlines as flight 107, experienced an abrupt maneuver during a descent, while operating near Westerly, Rhode Island. The airplane was not damaged. There were 180 occupants onboard the airplane, of which, one passenger received serious injuries, and one passenger and two flight attendants received minor injuries. Visual meteorological conditions prevailed, and flight 107 which had departed London, England, at 1354, was operated on an Instrument Flight Rules (IFR) under 14 CFR Part 121.

Air Medical Transport Flight: No

Flight 107 was inbound to John F. Kennedy Airport, Jamaica, New York. In a telephone interview the Captain reported that the flight had crossed Boston at FL350 (35,000 feet), and was then instructed by ATC to cross 20 miles northeast of PARCH intersection at FL 240 (24,000 feet). At that time the flight was 45 miles from PARCH. The flight was operating in visual meteorological conditions, and the air was smooth. The first officer was performing the duties of the operating pilot. The descent was initiated with the auto-pilot engaged in the vertical profile (PROF) mode. The speed brakes had been extended full, and as the airplane neared FL 250 (25,000 feet), he became concerned that the airplane would not level off at FL 240. He instructed the first officer to slow the rate of descent. The first officer complied by using the pitch thumbwheel on the auto-pilot control panel, but no effect was observed. The Captain then took control of the airplane, retracted the speed brakes, and a few seconds later, disconnected the auto-pilot. This was followed by an immediate pitch up, which the captain described as similar to flying through a jet wake. The captain then applied forward pressure to the yoke, and the airplane leveled off at FL237 (23,700 feet), after which it was hand flown back to FL 240.

One passenger in the aft lavatory received a fractured ankle (serious injury). One passenger received minor injuries and refused treatment. Two flight attendants on duty in the aft portion of the airplane received minor injuries.

Following the incident, the flight continued into John F. Kennedy Airport where an uneventful landing was made.

The Digital Flight Data Recorder (DFDR) was forwarded to the NTSB laboratory in Washington, DC for readout. According to the recorder, the maximum vertical "G" loading was +2.28 Gs, at an indicated airspeed of 354 knots, and at a pressure altitude of 23,781 feet.

Additionally, on the descent between 25,900 feet and 23,900 feet, there were 7 excursion of the pitch thumbwheel. As the airplane descended between 25,700 feet and 25,300 feet, there was a momentary increase of g loading on the vertical axis. As the airplane passed through 24,200 feet, there was an increase in the elevators to the airplane nose up position. As the airplane passed through 23,800 feet, there was a momentary further increase of the elevator displacement which corresponded to the peak g load of +2.28 gs observed on the DFDR. Following this the elevators

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Narrative (Continued)

immediately went to a negative position and then returned to their pre-incident position through a series of oscillations.

According to the American Airlines MD-11 Operating Manual, Auto-Flight section, when the auto flight system is engaged in the vertical profile (PROF) mode, rotation of the pitch thumbwheel will disengage the PROF mode. When the thumbwheel is released, the system reverts to the PROF mode.

According to MDC personnel, the auto-pilot was programmed to initiate a level off at a maximum g loading of 0.2 gs. Use of the pitch thumbwheel would interrupt the automatic level off process, and once released, the system would wait for two seconds prior to initiating the level off process again. Each time the pitch thumbwheel was released, the pre-programmed level-off routine would re-initiate after a 2 second pause. The continued use of the pitch thumbwheel allowed the airplane to continue its descent to an altitude whereby a level off at FL240 would exceed the maximum g load of 0.2 gs that the system was designed to handle.

Auto-pilot 2 was engaged and was driving the right inboard elevator. The other three sections of the elevator were being driven by the right inboard elevator through mechanical linkage. When the auto-pilot was overpowered by force to the control yoke, the three elevator sections not connected directly to the auto-pilot responded. The amount of force required for the deviation exceeded the control force necessary to move the elevators with the auto-pilot dis-connected. Additionally, when the auto-pilot was disconnected while control force was applied, two actions took place simultaneously. The auto-pilot driven section moved to match the position of the other three control surfaces and the control yoke, and the force that was restricting control movement before was removed.

According to MDC personnel, it would be extremely difficult for a person applying control force and releasing the auto-pilot to avoid having a further excursion of the elevator in the direction of control force applied due to the reduction in control force when the auto-pilot was dis-connected.

Examination of the MD-11 Flight Crew Operating Manual found the following under the title of "SEVERE TURBULENCE AND/OR HEAVY RAIN INGESTION":

"...Do not attempt to overpower the auto-pilot with control forces. This can cause the auto-pilot to disengage with too much control input, which could result in over control during recovery. Every attempt should be made not to over control.

Longitudinal control forces at high altitude will be lighter than those which the pilot experiences at low altitude due to altitude effect as aft CG...."

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AVIATION	ence Type: Accident														
Landing Facility/Approach In	formati	on													
Airport Name			Air	rport ID:	Air	Airport Elevation		Run	way Used	Runwa	Runway Length		Runv	way Width	
						Ft. M		0							
D 0 / T															
Runway Surface Type:															
Runway Surface Condition:															
Town I had worden to American his															
Type Instrument Approach:															
VFR Approach/Landing:															
Aircraft Information															
Aircraft Manufacturer				Model/		es						Number			
McDonnell Douglas				MD-1	1						4843				
Airworthiness Certificate(s): Trans	sport														
Landing Gear Type: Retractable	- Tricycl	le													
Homebuilt Aircraft? No	Homebuilt Aircraft? No Number of Seats: 283							Certified Max Gross Wt.					er of Engines: 3		
Engine Type: Turbo Fan	Engine Manufacturer: Model/Series: CF6-80C2D							=			ed Power: 500 LBS				
- Aircraft Inspection Information															
Type of Last Inspection			Da	Date of Last Inspection Time Since					nce Last Ins	ce Last Inspection				tal Time	
Continuous Airworthiness										Hours				Hours	
- Emergency Locator Transmitter (ELT) Info	ormation													
ELT Installed? No	E	ELT Operated?				E	LT A	vided ir	Locating A	ccident S	Site?				
Owner/Operator Information															
Registered Aircraft Owner				Street Address											
AMERICAN AIRLINES, INC.				P.O. BOX 619616 City S								Stat	te.	Zip Code	
,				DALLAS										75261	
				Street A											
Operator of Aircraft				Same as Reg'd Aircraft Owner									71 0 1		
AMERICAN AIRLINES				City						Stat	te	Zip Code			
Operator Does Business As:	Operator Designator Code: AALA								LA LA						
- Type of U.S. Certificate(s) Held:															
Air Carrier Operating Certificate(s)	: Flag C	arrier/Domes	tic												
Operating Certificate:					7	Operator Cert	tificat	te:							
Regulation Flight Conducted Unde	r: Part 1	21: Air Carrie	er												
Type of Flight Operation Conducted	d: Sche	duled; Interna	ational	; Passen	ger/0	Cargo									
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	AVIATI	Occurrence Type: Accident												
First Pilot	t Information								•					
Name						City					Stat	ie	Date of Birth	Age
On File						On File	le				On I	File	On File	57
Sex: M	Seat Occupied	: Left	Prir	ncipal Profes	sion: Civilia	n Pilot				Cer	tificate	e Numb	per: On File	•
Certificate(s): Airlir	ne Transpor	t; Flight Eng	gineer										
Airplane Ra	ating(s): Multi	i-engine Lar	nd; Single-e	ngine Land	; Single-en	gine Se	а							
Rotorcraft/0	Glider/LTA: None	e												
Instrument	Rating(s): Airpl	ane												
Instructor F	Rating(s): None	е												
Type Rating	g/Endorsement fo	or Accident/In	ncident Aircra	ft? Yes			С	urrent B	iennia	l Flight R	Review	/?		
Type Rating/Endorsement for Accident/Incident Aircraft? Yes Medical Cert.: Class 1 Medical Cert. Status: Valid Medicalw/ waivers/lim. Current Biennial Flight Review? Date of Last Medical Exam: 07/1996											3			
		'												
- Flight Tim	ne Matrix	All A/C	This Make and Model	Airplane Single Engine	Airplane Mult-Engine	Nigh	ıt	Actual	Instrume	nt Simulated	F	Rotorcraft	Glider	Lighter Than Air
Total Time		19980	1818											
Pilot In Cor	mmand(PIC)													
Instructor											\perp			
Last 90 Da	ys								_		_			
Last 30 Da			6			-			\dashv		_			
Last 24 Ho						 						Τ.	1.50.00	
Seatbelt Us	sed? Yes	Shou	llder Harness	Used? No			Toxico	ology Pe	rforme	ed? No		Se	econd Pilot? Y	es
Flight Pla	ın/Itinerary													
	ght Plan Filed: IF	R												
Departure I	Point					Τ	State	.],	Airpor	t Identifie	r	Depa	rture Time	Time Zone
LONDON	, UK						OF		EGLL			1333		EDT
Destination	1						State		Airnor	t Identifie	r			
JAMAICA							NY		KJFK		"			
Type of Cle	earance: IFR													
Type of Air	space: Class	В												
Weather	Information													
Source of	Briefing: Compa	any												
Method of	Briefing:													
				FACTUAL	REPORT	- AVIA	TIOI	V						Page 3

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Weather	Information												
WOF ID	Observation Time	Time Zone	WOF	Elevation		WOF Di	stance From	Accid	dent Site		Direction From Accident Site		
JFK	2100	EDT		13 Ft. M	SL				100 NM			80 Deg. Mag.	
Sky/Lowes	st Cloud Condition: Scatt	ered				2	2800 Ft. AGL	-	Condition of	f Ligh	t: Day		
Lowest Ce	iling: None			0 Ft. AC	3L	Visibi	lity:	10	SM	Altir	neter:	29.00	"Hg
Temperatu	ıre: 23 °C [18	8 °C	C Wind Direction: 270 Density Altitude:								Ft.	
Wind Spee	ed: 14	Gusts: 2	20	Weather Condtions at Accident Site: Visual Conditions									
Visibility (F	RVR): 0 Ft.	Visibility	(RVV)	0 8	SM	Intensity	of Precipitat	tion: (Jnknown				
Restriction	s to Visibility: None												
Type of Pro	ecipitation: None												
Accident	Information												
Aircraft Da	mage: None		Aircı	aft Fire: I	None				Aircraft Expl	losior	None		
Classificati	on: U.S. Registered/U.	.S. Soil											
- Injury Su	mmary Matrix	Fatal	Serious	Minor		None	TOTAL						
First Pi	lot					1	1						
Second	d Pilot					1	1						
Studen	t Pilot												
Flight I	nstructor												
Check	Pilot												
Flight E	Engineer												
Cabin A	Attendants				2	9	11						
Other (Crew												
Passer	ngers		1		1	165	167						
- TOTAL A	ABOARD -		1		3	176	180						
Other 0	Ground	0	0		0		0						
- GRANE	O TOTAL -	0	1		3	176	180						
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National Transportation Safety Board

FACTUAL REPORT AVIATION

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Administrative Information

Investigator-In-Charge (IIC)

ROBERT L. HANCOCK

Additional Persons Participating in This Accident/Incident Investigation:

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