
**Loss of directional control, Western Air Lines, Inc., Boeing 720-047B,
N3166, Ontario International Airport, Ontario, California, March 31, 1971**

Micro-summary: This Boeing 720-047B rolled and yawed to the right while executing a simulated missed approach with the #4 engine inoperative.

Event Date: 1971-03-31 at 0633:29 PST

Investigative Body: National Transportation Safety Board (NTSB), USA

Investigative Body's Web Site: <http://www.nts.gov/>

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AIRCRAFT ACCIDENT REPORT
WESTERN AIR LINES, INC.
BOEING 720-047B,N3166
ONTARIO INTERNATIONAL AIRPORT
ONTARIO, CALIFORNIA
MARCH 31, 1971

ADOPTED: JUNE 7, 1972

NATIONAL TRANSPORTATION SAFETY BOARD

Washington, D. C. 20591

REPORT NUMBER: NTSB-AAR-72-18

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SYNOPSIS

A Western Air Lines, Inc., Boeing 720-047B, N3166, operating as Flight 366, crashed on the Ontario International Airport, Ontario, California, at 0633:29 Pacific standard time, on March 31, 1971. All five crewmembers, the only occupants of the aircraft, were fatally injured. The aircraft was completely destroyed by impact and ensuing fire.

Flight 366, a routine proficiency check flight, was executing an Instrument Landing System approach to Runway 25 at Ontario with the No. 4 engine reduced to idle power to simulate an engine-out approach. The flight had been cleared to land or to execute a missed-approach procedure at the pilot-in-command's discretion. At decision height, approximately 100 feet above the runway, a simulated engine-out missed-approach procedure was initiated. The aircraft began to climb and the landing gear was retracted. The aircraft continued to climb to an altitude of about 500 feet above the runway while rotating to the right about its roll and yaw axes. As the rotation continued, the nose of the aircraft descended to a near-vertical downward position, and the aircraft crashed on a southeasterly heading approximately 3,140 feet west of the approach end and 420 feet north of the centerline of Runway 25.

The weather at Ontario about 3 minutes after the accident was: 600 feet overcast, 3/4-mile

visibility in fog, haze and smoke, wind from 250° at 4 knots, and a Runway 25 visual range of more than 6,000 feet. Similar conditions were reported 34 minutes prior to the accident, except the ceiling and visibility were 500 feet and 5/8-mile, respectively.

Investigation revealed that the rudder hydraulic actuator support fitting had failed, resulting in the complete loss of left rudder control shortly after commencement of the missed-approach. The fitting failed due to a combination of stress-corrosion cracking and high tensile loading.

The National Transportation Safety Board determines that the probable cause of this accident was the failure of the aircraft rudder hydraulic actuator support fitting. The failure of the fitting resulted in the inapparent loss of left rudder control which, under the conditions of this flight, precluded the pilot's ability to maintain directional control during a simulated engine-out missed-approach. The existing weather conditions degraded external visual cues, thereby hampering rapid assessment of aircraft performance by the flight check captain.

Based on evidence gathered in the initial investigation of the accident, the Safety Board recommended to the Federal Aviation Administration on April 9, 1971, that: (1) The inspection time periods associated with the rudder hydraulic actuator support fittings on B-707/720 aircraft be reevaluated, and (2) all

B-707/720 operators be informed of the potential operational hazards associated with low altitude, high-asymmetric thrust operations.

The FAA responded to these recommendations by: (1) issuing a new Airworthiness Directive, on April 27, 1971, requiring more frequent inspections of the support fitting, and (2) issuing an Operational Alert Notice on April 9, 1971, informing all B-707/720 operators of the fitting failures and advising that simulated engine failures not be performed at low altitudes until certain conditions had been met.

After further inquiry into the support fitting problem, Safety Board consultations with the manufacturer and the FAA resulted in the establishment of an earlier support fitting replacement (or modification) date. This was considered necessary to further reduce the possibilities of in-flight failures of the fitting.

Based on the evidence gathered in the inquiry, the Safety Board further recommended to the FAA that: (1) there is a need for more definitive information or warnings in Airworthiness Directives; (2) improvements are needed in pilot training programs; (3) simulated engine(s)-out maneuvers be performed, to the maximum extent possible, either in flight simulators or at altitudes that will insure safety if unexpected aircraft emergencies are encountered; and (4) continuous surveillance is needed of aircraft components made of materials known to be susceptible to stress-corrosion cracking. The latter recommendation is also made to associations representing aviation manufacturers and operators.

The Board also recommends that the Air Transport Association, the General Aviation Manufacturers of aircraft airframes, accessories, and components, include more definitive information and warnings in service bulletins. Finally, the Board recommends to the Air Transport Association and the National Air Transportation Conferences that they encourage their members to establish flight safety offices.

1. INVESTIGATION

1.1 History of Flight

Western Air Lines, Inc., Flight 366 (WAL 366), a Boeing 720-047B, N3166, was scheduled on March 31, 1971, as a training flight for the purpose of administering proficiency flight checks to two Western captains. The crew consisted of: (1) a check captain (the pilot-in-command), seated in the right-hand pilot seat, performing first officer duties, (2) a captain seated in the left-hand pilot seat, flying the aircraft and receiving a proficiency check, and (3) a second officer performing flight engineer duties. Seated behind the left-hand pilot's seat on two tandem jump seats were a captain who was to receive a proficiency check later in the flight and a captain who joined the crew shortly prior to departure to observe flight check procedures.

The check captain received a flight briefing from the Western flight dispatcher at 0520¹ on the morning of the flight. The briefing included weather reports and forecasts, weight and balance data, Notices to Airmen, fuel load, and clearance information. An Instrument Flight Rules (IFR) flight plan had been filed with the Los Angeles Air Traffic Control Center requesting clearance from Los Angeles International Airport (LAX), Los Angeles, California, to Ontario International Airport (ONT), Ontario, California, via the V-16 airway, and return to LAX, with an estimated 2 hours en route. An altitude of 5,000 feet mean sea level (m.s.l.) was requested en route to ONT. A total of 50,000 pounds of fuel was on board N3166.

WAL 366 departed LAX from Runway 25R at 0610 and proceeded under the direction of Los Angeles Departure Control. At 0615:30,

¹ All times used herein are Pacific standard times (P.s.t.) based on the 24-hour clock.

WAL 366 was cleared direct to Ontario and control was transferred to Ontario Approach Control.

At 0616:25, WAL 366 established radio contact with Ontario Approach Control and requested radar vectors to a point 3 miles east of Colton² for an Instrument Landing System (ILS) approach to Runway 25 at Ontario, "with the option."³ The request was acknowledged and the landing and weather information given as: Runway 25 in use, a measured ceiling of 600 feet overcast, visibility five-eighths of a mile in fog, haze and smoke, wind calm, altimeter setting 29.92 inches, and a Runway 25 visual range of more than 6,000 feet. WAL 366 acknowledged receipt of the information and received radar vectors to intercept the Ontario ILS localizer course. At 0620:50, WAL 366 was cleared for the approach "with the option." The Cockpit Voice Recorder (CVR) disclosed that the check captain retarded the power lever on the No. 4 engine at about 0621 to simulate a loss of that engine. The engine failure checklist was completed and the No. 4 engine power lever was checked in the idle position. The in-range checklist⁴ was completed several minutes later; and at 0628:25, Ontario Approach Control established WAL 366's position at 1/2-mile southeast of Colton, and cleared the flight to contact Ontario Tower. Radio contact with Ontario Tower was established at 0629:05 and the flight continued inbound on the localizer course. The CVR tape disclosed that at about this time the captain receiving the check stated, "In the event of a missed-approach, remember, I want you to get my V-bars."⁵ The check captain

responded, "I'll get 'em out of the way." WAL 366 reported over the outer marker at 0630:45 and was again cleared for the "option" by Ontario Tower. This was the last known radio contact with WAL 366.

At 0631:42, the flight check captain said, "Okay, you have a thousand feet and you have ref."⁶ Similar altitude and airspeed calls were made at 900, 800, 500, 400, and 300 feet. At 0633:08.2, the check captain said, "Minimums, no airport!" The captain flying the aircraft responded with, "max power, flaps thirty," and sounds of an increase in engine compressor rotational speeds were recorded. At 0633:14, the captain receiving the check called, "Positive rate, gear up," and, following sounds similar to landing gear control handle actuation, the check captain said, "Positive rate, gear comin' up." At 0633:20.4, the sound of an engine compressor stall was recorded, followed 0.6 second later by another similar sound. The sounds of two more compressor stalls were recorded at 0633:21.7, and at 0633.23.4, the captain seated in the first jumpseat said, "Com on!" This was followed 1.4 seconds later by an exclamation from the same captain, "Roll it all the way over!" Sounds of ground impact were recorded at 0633:28.7.

Several witnesses reported that the aircraft descended low over the runway and then began to climb. As the climb continued, several loud popping sounds were heard, flames were seen extending from the rear of the engines under the right wing, and the aircraft was observed to yaw and roll to the right. As the maneuver progressed, the nose of the aircraft descended to

²A nondirectional radio beacon located on the Ontario ILS localizer course, 5.3 miles east of the outer marker.

³The option either to land or execute a missed-approach procedure at the pilot-in-command's discretion.

⁴A list of items that are accomplished when the aircraft is about 25 miles from the destination airport.

⁵The Collins Flight Director FD-108 instrument contains a V-bar command indicator that gives aircraft attitude information to the pilot. Some pilots prefer that the bars be deactivated and removed from view during a missed-approach procedure as they may present a confusing picture when an immediate heading change is to be accomplished.

⁶An indicated airspeed that is 1.3 times the stall speed of the aircraft for a particular gross weight and configuration.

a near-vertical downward position and the aircraft struck the ground on a southeasterly heading.

Following their report of outer marker passage, the tower controller confirmed the flight's clearance for the "option" and maintained a listening watch on the tower radio frequency. After their acknowledgement of the clearance, the tower controller heard nothing further until his attention was attracted by an unintelligible transmission on the tower frequency, followed immediately by sounds similar to muffled explosions. He looked to the east and observed N3166 in a nose-down attitude about 300 to 400 feet above the ground. The underside of the fuselage appeared to be facing west, and, as he watch, the aircraft struck the ground and exploded.

The accident occurred below an overcast, in daylight conditions. The location was at latitude 34° 03' N., longitude 117° 36' W., at an elevation of approximately 929 feet m.s.l.

1.2 Injuries to Persons

<i>Injuries</i>	<i>Crew</i>	<i>Passengers</i>	<i>Others</i>
Fatal	5	0	0
Nonfatal	0	0	0
None	0	0	

Pathological examinations of the five crewmembers revealed no significant disease. No problems of health, fatigue or concern could be identified by persons in recent close contact with the pilots flying the aircraft.

1.3 Damage to the Aircraft

Impact forces and ensuing fire completely destroyed the aircraft.

1.4 Other Damage

No other damage occurred.

1.5 Crew Information

The flightcrew was certificated and had completed the flight and ground training programs required by existing regulations. See Appendix B for detailed information.

The captain who was flying the aircraft and receiving a proficiency check was also qualified and current in Boeing Model B-727 aircraft. He had originally qualified as a B-720B captain on March 31, 1969, and in October 1969, had commenced training in the B-727. His last proficiency check was successfully completed October 16, 1970, in the B-727, and he had received a line check in the B-727 on March 13, 1971. He had passed a proficiency check in the B-720B on April 28, 1970. He satisfactorily completed the flight simulator portion of his B-720B proficiency check on March 26, 1971, and was in the process of receiving the flying portion of the check when the accident occurred. He had flown a total of 172 hours in the 90-day period preceding the accident, 15 hours of which were in the B-720B or B-707⁷. He had not flown either the B-707 or B-720B in the preceding 30-day period.

1.6 Aircraft Information

N3166 was owned and operated by Western Air Lines, Inc. It was properly certificated.

The gross weight and center of gravity were within limits at the time of takeoff from LAX and at the time of the accident. The aircraft had been serviced with 4,442 gallons of jet type "A" kerosene which gave, when added to the fuel on board, a total fuel weight of 50,000 pounds. For additional aircraft information, see Appendix C.

The flight report logs of N3166 for the 3-month period preceding the accident were examined. Two potentially pertinent items appeared repeatedly. The first item concerned

⁷For qualification, type rating, and flight time recording purposes, the B-720B and B-707 are considered similar aircraft.

misalignment of the engine power levers in that, in order to equalize thrust output for the four engines, the power levers for the Nos. 2, 3, and 4 engines had to be progressively retarded from the No. 1 engine lever position towards the idle position. This complaint had been deferred, in accordance with Western maintenance procedures, pending engine trim checks. The second item concerned a slowness of the No. 3 engine to accelerate from low-power to high-power settings. This item had received maintenance corrective action prior to the accident flight. The first officer on the flight that had preceded the accident flight stated that neither item had affected the controllability of the aircraft during the course of his flight.

All applicable Airworthiness Directives (AD) had been complied with, including AD 69-13-2 pertaining to the integrity of the rudder hydraulic actuator support fitting (Part No. 65-5937-8). Force and motion from the rudder hydraulic actuator are transmitted through the upper and lower lugs of this fitting for operation of the rudder. See Attachment 1 for details of the fitting.

On May 1, 1969, The Boeing Company had sent a telegraphic message to all B-707/720 operators recommending that a visual inspection of the rudder hydraulic actuator support fitting be made on all B-707/720 aircraft. The Western Air Lines Engineering Department issued Engineering Authorization No. 720-20755 on May 2, 1969, referencing the Boeing message as follows:

Subject

Support Fitting Assembly Inspection -
Rudder Hydraulic Actuator.

Description

Several KC-135 airplanes and one 707-300B airplane had experienced cracking of the upper and lower lugs and web of the rudder hydraulic actuator support fitting assembly. Boeing has just been advised of a second incident by another operator where complete failure of the actuator attach (sic) lugs was experienced on a 707-300C airplane at

approximately 10,300 flight hours. Failure occurred during training with two engines at idle. At the earliest possible time consistent with scheduling requirements, a one-time visual inspection of the subject fittings is to be accomplished. WAL Engineering will report the outcome of these inspections to The Boeing Company. Any fittings found cracked are to be replaced before further flight."

No cracked fittings were found on Western's aircraft as a result of those inspections.

On June 2, 1969, Boeing issued Service Bulletin (SB) 2903, recommending an inspection and replacement program for the rudder hydraulic actuator support fittings made of 7079-T6 aluminum alloy on all B707/720 aircraft. On June 6, 1969, the Federal Aviation Administration (FAA) issued AD 69-13-2, establishing a mandatory inspection and replacement program based on SB 2903.

AD 69-13-2 required, within 75 hours time in service after June 6, 1969, that a visual inspection with magnification, or a dye penetrant or eddy current inspection, be made in accordance with the instructions in SB 2903 to determine the existence of any cracks in the fitting. If no cracks were found, a repeat inspection using the above methods was required at intervals not to exceed 325 hours time in service, up to a maximum of 1,400 hours time in service subsequent to June 6, 1969. If cracks were found within the oversizing limits specified in Part II of SB 2903, the fitting could be reworked by incremental reaming and fitted with a new aluminum-nickel-bronze bushing, or could be replaced with one made of 7075-T73 aluminum alloy material. If the cracks were too large to be reworked, the fitting had to be replaced with either a similar fitting containing the new aluminum-nickel-bronze bushing, or a new 7075-T73 fitting. In any event, within 1,400 hours time in service after June 6, 1969, the new aluminum-nickel-bronze bushings had to be installed. Following that installation, an inspection for cracks was required at intervals not to exceed 1,200 hours in service until a new 7075-T73 fitting containing a

flanged aluminum-nickel-bronze bushing was installed. Installation of the 7075-T73 fitting constituted terminating action for AD-69-13-2.

Boeing issued Revisions 1, 2, 3, and 4 to SB 2903 on June 4, 11, and 20, 1969, and December 22, 1969, respectively. These revisions dealt with technical changes and aligned the Boeing recommendations with the FAA requirements of AD 69-13-2. The latter was amended on July 24, 1969, without substantive change.

On February 3, 1971, Boeing issued Revision 5 to SB 2903, recommending that an ultrasonic inspection of the lug bores be conducted in addition to a visual, dye penetrant, or eddy current inspection of the fitting in general. An eddy current inspection with lug bushings removed was deemed an acceptable alternative to the ultrasonic. It was also recommended that a one-time ultrasonic inspection be accomplished at an early opportunity. Cited as a basis for these recommendations was one operator's experience of a complete fitting failure 80 hours after installation of a new bushing and a repeat visual inspection, along with a subsequent ultrasonic inspection program which disclosed seven cracked fittings among 136 that had previously passed other inspections.

The support fitting on N3166 had been inspected, reworked, and fitted with aluminum-nickel-bronze bushings on July 28, 1969. A visual and dye penetrant inspection of the fitting had been made on February 8, 1971. No cracks were found on either inspection. About 452 hours time in service were accumulated by N3166 from February 8, 1971, to the day of the accident.

A revision to AD 69-13-2, effective March 18, 1971, required, within the next 600 hours time in service, that an ultrasonic or, after removal of all bushings, a dye penetrant or eddy current inspection be made of the support fitting in accordance with Revision 5 of SB 2903. N3166 had accumulated 82.12 hours since March 18, 1971, and was not due an inspection for another 517:48 hours.

During the period June 2, 1969, to March 31, 1971, a total of 12 support fittings on Western's fleet of B-707/720 aircraft had been replaced with fittings made of the 7075-T73 material. Of those 12, two had been reported on FAA Maintenance Reliability Reports (MRR) as cracked beyond rework limits. Western's policy was to replace any cracked fittings with 7075-T73 fittings, rather than rework them as authorized by AD 69-13-2.

Effective April 27, 1971, the FAA issued AD 71-9-2 superseding AD 69-13-2. The new AD dealt with the same problem. However, it intensified the inspection program on the B-707/720 support fittings, and required replacement of the 7079-T6 fitting within 5,400 hours time in service but, in any event, prior to further flight after October 1, 1972.

1.7 Meteorological Information

The check captain was briefed by the Western flight dispatcher and a weather display was available in the WAL dispatch office.

The surface weather observations for Ontario at the times indicated were:

- 0459 Record special, measured 700 feet overcast, visibility 1 3/4-miles, haze, smoke, temperature 52° F., dew point 48° F., wind calm, altimeter setting 29.91 inches.
- 0542 Special, measured 600 feet overcast, visibility 5/8-mile, fog, haze, smoke, temperature 51° F., dew point 49° F., wind calm, altimeter setting 29.92 inches.
- 0559 Measured 500 feet overcast, visibility 5/8-mile, fog, haze, smoke, temperature 51° F., dew point 49° F., wind 250° at 4 knots, altimeter setting 29.93 inches, Runway 25 visual range 6,000 feet plus, breaks in the overcast.
- 0636 Special, measured 600 feet overcast, visibility 3/4-mile, fog, haze, smoke, temperature 51° F., dew point 49° F.,

wind 250° at 4 knots, altimeter setting 29.92 inches, Runway 25 visual range 6,000 feet plus.

Sunrise at Ontario occurred at 0540 on March 31, 1971.

1.8 Aids to Navigation

The Ontario International Airport is equipped with an ILS precision approach to Runway 25. The inbound localizer course is 255° magnetic. The Colton nondirectional radio beacon, the outer marker, and the middle marker are located on the localizer course at distances of 11.2, 5.9, and 0.6 miles, respectively, from the runway threshold. The glide slope crossing altitude at the middle marker is 1,145 feet m.s.l., or 216 feet above the ground. Decision Height (DH) is 200 feet above the runway touchdown zone elevation of 929 feet m.s.l. It was Western's policy, and an FAA requirement, to use a training DH of 100 feet for pilots-in-command.

The published Runway 25 ILS missed-approach procedure specifies that a climb be made to 1,300 feet m.s.l. while maintaining runway heading (255° magnetic), after which a left turn is required to proceed to the Ontario VOR while climbing to 4,200 feet m.s.l. In this instance, CVR information indicates that WAL 366 was cleared by Ontario Approach Control for the "option" with a left turn to 210° magnetic and a climb to 4,000 feet m.s.l. in the event that a missed-approach was elected.

On the day of the accident, there were no outstanding Notices to Airmen or pilot reports concerning the status of the aids to navigation at ONT. Subsequent to the accident, all components of the ILS were flight checked by the FAA and found to be operating within prescribed tolerances.

1.9 Communications

No problems with communications were reported during the flight from LAX to ONT.

1.10 Aerodrome and Ground Facilities

Runway 25 at Ontario is the primary instrument runway. It is 9,982 feet long with a useable length of 8,882 feet. It is 150 feet wide and is constructed of asphalt and concrete. The airport elevation at its highest point is 952 feet m.s.l., and the Runway 25 touchdown zone elevation is 929 feet m.s.l. A 1,000-foot overrun extends eastward from the threshold of Runway 25.

A U.S. Standard Configuration A high intensity approach lighting system with sequence flashing lights is installed in the overrun and approach path leading to Runway 25. These lights were on and set Step 5 (maximum intensity) at the time of the accident. High intensity runway lights are installed and were set at Step 4, a slightly lower intensity than Step 5.

The Ontario Airport firefighting services were provided by the City of Ontario Fire Department (OFD). A central dispatch system, located at OFD headquarters in the city of Ontario, was used to dispatch equipment. A direct telephone line to the central dispatcher was provided in the ONT Control Tower, and the tower controller used it to notify the central dispatcher of the crash. Direct radio communication between the tower and the firefighting units was used to control the latter while on the airport taxiways and runways.

A total of 17 units from the OFD responded to the crash. Three units from the fire station located on the airport were at the crash site about 2 minutes after the impact occurred. Three units from the headquarters fire station were delayed 2 or 3 minutes by a train proceeding along tracks adjacent to the airport. The California Air National Guard provided assistance with two 1,000 gallon, 0-11 crash trucks.

An estimated 25,000 gallons of water and 350 pounds of dry chemical were used in extinguishing the fire. The fire was brought under control in approximately 1 hour.

1.1 Flight Recorders

a. Flight Data Recorder

A Fairchild Industrial Products Flight Data Recorder (FDR), Model 5424-501, Serial No. 5680, was aboard N3166 at the time of the accident. It was recovered from the wreckage and examined at the Board's Washington office. The FDR case was clean with no evidence of exposure to either smoke or heat. The top of the case's midsection was crushed inward, but the foil recording medium was undamaged.

A FDR readout was made of the last 5:16 minutes of the flight, beginning 5 minutes prior to the time of the lowest altitude recorded on the final approach at ONT.

In addition, an altitude measurement was made at the point where the aircraft was in the takeoff position on Runway 25R (elevation 100 feet) at LAX. The measurement reflected a recorded altitude of 225 feet, or 125 feet too high. The FDR altitude trace reflected a value of 5,225 feet at the reported cruise altitude of 5,000 feet m.s.l., or 225 feet too high.

The recording accuracy tolerances for the FDR parameters are:

Altitude	± 100 feet at sea level to ± 700 feet at 50,000 feet
Airspeed	± 10 knots
Heading	$\pm 2^\circ$
Vertical Acceration	± 0.2 g
Time	± 1 percent in 8 hours

b. Cockpit Voice Recorder

N3166 was equipped with a Fairchild Industrial Products Cockpit Voice Recorder (CVR), Model A-100, Serial No. 2517. It was found clear of the aircraft structure, and had sustained slight damage from impact but none due to fire or heat.

A transcription was made of that portion of the recording covering the last 12:43 minutes of

flight. Voice identification was accomplished by persons familiar with the WAL crewmembers aboard N3166.

c. Correlation of FDR, CVR, and Eye Witness Information

A probable flightpath profile of the last 34.2 seconds of flight was constructed from FDR data, runway and ILS geometry, and eye-witness reports. The flightpath was plotted from the point of impact back to the middle marker location using an approximate groundspeed and eyewitness accounts of the maneuvers. CVR information was added by correlating the actual times established for the CVR comments with the calculated (rate x time) linear base of the flightpath plot. The probable flightpath is an approximation of the actual flightpath, and it should not be used for finite measurements or values. See Attachment 2 for the probable flightpath profile.

1.12 Wreckage

N3166 struck the ground 420 feet north of the centerline and 3,140 feet west of the threshold of Runway 25. The major portion of the wreckage was confined to an area approximately 300 feet by 350 feet. It was aligned generally on a heading of 160° magnetic. See Attachment 3 for wreckage distribution details.

Most of the aircraft was consumed by fire subsequent to impact. Portions of the fuselage structure from Fuselage Station (FS) 960 forward to and including the cockpit area were located in the main wreckage. The major portion of the airframe was reduced to fragments and molten metal. Various components were located and examined in an effort to determine precrash operative conditions.

All wing trailing edge flap jackscrews were located. Extension measurements corresponded to a 30° flap position. The leading edge flap actuators were in the extended configuration. Portions of all of the left wing spoilers were attached to the wing structure, with hydraulic actuators and tubing intact; the spoiler panels

were in the retracted position. The No. 6 spoiler panel on the right wing was in a partially extended position; the remaining panels were retracted. The No. 6 spoiler actuator was removed for examination. The actuator piston position reflected a retracted spoiler.

The horizontal stabilizer jackscrew extension measurement corresponded to an aircraft nose-up stabilizer position of 3.0 to 3.5 units. All three landing gear actuators corresponded to a gear up and locked position.

The empennage section had separated from the fuselage in an irregular tear between FS 1462 and FS 1543. All control cables to this section were completely separated, with reduced strand diameters at the breaks.

The vertical stabilizer containing the rudder had separated from the empennage section. The rudder and rudder control tab hinge fittings were intact. The rudder was displaced to the right.

The upper and lower lugs of the rudder hydraulic actuator support fitting were broken transversely through the bolt holes provided for attachment of the actuator rod-end to the fitting. The separated portion of the upper lug was found in the actuator compartment of the vertical stabilizer. An unsuccessful search for the separated portion of the lower lug was conducted during the investigation. Later, on June 23, 1971, an airport employee found the separated portion 225 feet south of the center line and 1854 feet west of the approach end of runway 25.

The bolt that secures the actuator rod-end to the support fitting was intact on the actuator rod-end. A corrosion resistant slip bushing, an aluminum-nickel-bronze bushing and a washer were intact on the head-end of the bolt. An aluminum-nickel-bronze bushing and a washer were intact on the nut-end of the bolt. The nut was secure and the safety pin was in place.

The rudder hydraulic control unit was recovered intact from the wreckage. The unit was placed in a test fixture and was operated by both the input lever and the yaw damper actuator control assembly. Both operations met test specifications. The rudder control tab lock

mechanism released properly when hydraulic pressure was removed from the control unit. The horizontal stabilizer electric trim motor was functionally tested. Both clutch settings were normal at 700-inch-pounds, with current draws at those settings of 10 to 13 amperes.

The Nos. 2 and 3 engine hydraulic pump supply shutoff valves were recovered in the areas of their respective engines. Both valves were in the open position. Both hydraulic pumps had been subjected to heat damage and could not be rotated. The splined drive couplings for both pumps were intact. The two electrically driven alternating current, auxiliary hydraulic pumps were recovered and examined for rotational scoring; none was observed. The drive couplings for both pumps were complete.

Examination of cockpit control panels disclosed the No. 2 Engine Hydraulic Pump Switch missing and the No. 3 Engine Hydraulic Pump Switch in the "ON" position. The No. 1 Auxiliary Hydraulic Pump Switch was missing and the No. 2 switch was broken. The Rudder Power Switch was also broken.

N3166 was equipped with four Pratt & Whitney JT3D-3B engines. All four engines had separated from their pylons and the engine cowlings had separated from their respective engines.

The turbine, compressor, or fan blades of the four engines were bent opposite to the direction of rotation. None of the engines showed any signs of preimpact over-temperature conditions. The compressor bleed valves on the Nos. 1 and 2 engines were in the closed position; those on the Nos. 3 and 4 engines were in the open position. These valves were designed to close whenever N_1 compressor speed reached a value exceeding 80 percent. The N_1 compressor rear hubs were fractured on the N_1 compressors from the Nos. 3 and 4 engines. The tie-bolts were sheared on the N_2 compressors from the Nos. 1 and 2 engines.

The thrust reverser systems on all four engines were in the stowed configuration. There was no evidence of either distress or a lack of lubrication on the bearings, gears, or drives of any of

the engines. The main oil screens from all engines were free of contamination. The engine fuel shutoff valves were in the open position.

1.13 Fire

There was no evidence of preimpact fire. The aircraft exploded on impact and was almost totally consumed by fire. (See Section 1.10 above for firefighting report.)

1.14 Survival Aspects

This was a nonsurvivable accident.

1.15 Tests and Research

a. CVR Sound Spectrographic Examination

A test flight was conducted in a Western Air Lines B-720B for the purpose of recording engine sounds on the CVR tape. Recordings were made under selected operational conditions and at various engine power settings. The flight test tape yielded the following sound frequency data associated with the rotational speeds of the N_1 compressors, as expressed in percentage of N_1 speed:

100% N_1	3820 Hz.
90% N_1	3460 Hz.
80% N_1	3100 Hz.
70% N_1	2730 Hz.

Due to the presence of considerable ambient noise in the 500-Hz to 2300-Hz range, it was not possible to identify positively the spectrogram traces associated with a flight idle power setting (40% N_1). However, calculation of the approximate frequency value at that speed was 1550 Hz.

Sound frequency spectrograms were made from both the test tape and the accident tape. These spectrograms were then compared in an effort to determine N3166 engine rotational speeds during the last seconds of flight.

This comparison disclosed the existence, on the accident tape, of a 2950-Hz resonance

(equivalent to a speed of 76 percent N_1) for about 8 or 9 seconds prior to the time the call "minimums, no airport" was made. At the conclusion of that call, the compressor sounds on the accident tape increased in frequency at the rate of about 500 Hz per second until they stabilized at 4140 Hz approximately 3 seconds later — this frequency corresponded to a speed of about 109 percent N_1 . There was no evidence of a change in the rate of N_1 speed until an additional 8 seconds later, immediately following the sounds of the first compressor stall. At that time, a decrease in frequency was apparent with the continued presence of the 4140-Hz resonance.

The above frequency decrease occurred at a rate of about 500 Hz per second for the first 2 seconds, and then at a rate of 100 Hz per second for the next second. It reached a low of about 3040 Hz, or about 78 percent N_1 , at 0633:23.4.

At 0633:23.6, following the remark "come on," a frequency increase, which occurred at the rate of 500 Hz per second, was apparent for 0.4 second.

Between 0633:26.0 and 0633:26.5, a resonance of 2645 Hz appeared, representing a speed of 67.7 percent N_1 . At 0633:28.6, or 0.1 second prior to the sounds of impact, a resonance of 3645 Hz (95 percent N_1) appeared.

b. Metallurgical Examination of the Rudder Hydraulic Actuator Support Fitting From N3166

Both the upper and lower lugs of the support fitting from N3166 had separated from the main body of the fitting due to fractures extending through the actuator attachment bolt holes. The fracture surfaces were examined with the aid of a binocular microscope, and by electron fractographic techniques. Eleven and one-half percent of the left fracture face and 6.3 percent of the right fracture face had been produced by stress-corrosion cracking on the

upper lug.⁸ The remainder of the upper lug fractures and all of the lower lug fracture had been produced by tensile rupture. The fitting was made of 7079 aluminum alloy, heat treated to a T6 temper.

c. Nondestructive Inspection Methods and Stress-Corrosion Cracking

A consulting metallurgist provided information to the Board on the results of tests that he had conducted on a cracked support fitting removed from another Western B-720B aircraft.

A visual inspection of the fitting revealed a single crack in one of the lugs. It was then tested by the dye penetrant method, which revealed the possible existence of another smaller crack. When further tested with a fluorescent penetrant, the smaller crack was clearly evident. Additional inspection by eddy current and ultrasonic methods clearly revealed both of the aforementioned cracks with indications of the possibility of other cracks. Radiographs (x-rays) were then taken of the lug. These showed the presence, extent, and depth of the two major cracks, and indications of smaller cracks associated with one of the major cracks. When the radiographs were subjected to a photographic enhancement process⁹, it was found that the indications associated with one of the major cracks actually were smaller cracks; additionally, approximately a dozen indications of other cracks were disclosed.

⁸Stress-corrosion cracking results from the complex interaction of: (1) a corrosive environment (a humid atmosphere is sufficient), with (2) a susceptible material that is in a state of sustained tensile stress. The stress may be either residual (quenching after solution heat treatment, machining, and straightening) or applied (induced by normal loading, misfits, interference fits, and clamping). The combination of these two conditions produces brittle fractures in otherwise ductile materials. In aluminum alloys the path of the fracture is always intergranular.

⁹Photographic enhancement consists essentially of a series of precisely controlled printing exposures of a high lithographic contrast film. These films are designed to transfer a continuous tone image into a black and white image.

For incipient crack detection, the ultrasonic and eddy current methods of non-destructive inspection are the best methods available. The radiograph with photographic enhancement is superior to either of the above, but it is still in development and the necessary equipment was not generally available. An added advantage was that the photographic end products form a permanent record, to which future enhanced radiographs could be compared for indications of crack formation trends.

Predictions on the rates of crack propagation associated with stress-corrosion are extremely difficult to make with any accuracy. In laboratory tests, crack propagation from the effects of stress-corrosion have actually been observed. In other cases, under similar conditions, comparable crack propagation has taken a considerable period of time. Also, variations in crack propagation rates can be expected between outwardly identical parts due to internal differences in grain-flow and residual stresses from heat treating and machining.

As a part of the investigation of this accident, the Safety Board reviewed the history of stress-corrosion cracking in aluminum alloys, including the 7079 and 7075 type alloys.

The problem of stress-corrosion cracking has been a subject of concern in the aircraft industry for more than 40 years. However, much of the knowledge on the subject has been developed in the past 10 to 15 years, due to the demands for greater performance and the increasing occurrence of service failures. This increased knowledge has led to the more accurate identification of materials and processing methods providing greater resistance thereto. As a result, aircraft design engineers have turned increasingly to the use of alloys, tempers, and fabricating methods that will avoid or minimize the problem. Recent examples of this include the selection of 7075-T73 material for use in the McDonnell Douglas DC-10, and the use of 2024T3 aluminum-clad material in the Lockheed 1011, even though weight penalties were imposed in the process. Also, due to its resistance to intergranular attack, extensive use was made of the 7075-T76 alloy in

the wings and horizontal stabilizer of the L 1011. The 7079 alloys were not used because of their known susceptibility to stress-corrosion cracking.

d. The Boeing Company Support Fitting Evaluation Tests

The Boeing Company conducted a series of post accident tests on nine 7079-T6 support fittings which had been removed from aircraft after 8,900 to 39,615 hours in service. The objectives of the tests were to: (1) generate, by exposure to various environmental conditions, stress-corrosion cracking in the fittings, (2) determine the susceptibility of reworked fittings (actuator attachment lugs removed) to stress-corrosion cracking, (3) determine the location of stress-corrosion cracking, if any, on the reworked fittings, and (4) determine the nature of crack initiation, along with crack propagation as the result of structural loading.

The tests established that the reworked fittings were basically sound and, on June 21, 1971, Boeing issued SB 3042 containing an FAA-approved modification to the 7079-T6 support fitting. The modification consisted of removal of the attachment lugs and installation of a steel clevis.

The FAA issued amendment 30-1254 to AD 71-9-2 on August 3, 1971, specifying that modification of the 7079-T6 fitting in accordance with the FAA-approved SB 3042 would constitute terminating action on AD 71-9-2.

e. Western Air Lines, B-720B Flight Simulator Tests

A series of tests was conducted in a non-visual B-720B analog flight simulator owned and operated by Western Air Lines. The objectives of the tests were: (1) to compare the simulator performance with the aircraft performance as specified in Boeing performance charts, and (2) to attempt simulation of the performance of N3166 in its last 18 seconds of flight.

The simulator was certificated and had been maintained in accordance with existing FAA requirements. It was programmed to use the Runway 25 ILS approach at Ontario Airport, and the atmospheric conditions were programmed to approximate those existent at the time of the accident.

The performance comparison tests disclosed higher than standard rates of climb in the simulator for 1-engine and 2-engine (same side) inoperative configurations. Also, the simulator engine acceleration and deceleration rates were consistently lower than those established from Boeing tests.

Missed-approaches from 3-engine approaches were flown for the purpose of estimating the control column push-force required to maintain constant airspeed climbs. On initiation of the missed-approach, maximum thrust was applied on the three engines, the landing gear was retracted and the flaps were raised from 50° to 30°. The untrimmed push-force was estimated by a Boeing test pilot to be approximately 8 pounds to maintain a V_2^{10} airspeed of 134 knots. An estimated 15 pounds of force was required to maintain an increased airspeed of 144 knots. These forces were later measured and found to be within the FAA tolerances as specified in Advisory Circular 121-14.

Under similar conditions in the B-720B aircraft, an untrimmed push-force of about 23 to 25 pounds was required to maintain a V_2 climb speed, and this force increased about one pound per knot of airspeed above V_2 . The push-force was required for elevator counteraction of the positive pitching moments created by an increase of thrust and retraction of the landing gear and flaps. Also the push-forces required in the B-720B were about 250 percent greater than those needed in a B-727 under comparable conditions.

¹⁰ V_2 is the computed climb airspeed for a particular gross weight with a critical engine inoperative.

The attempted simulation of N3166's terminal maneuver was not successful. Several 3-engine ILS approaches and missed-approaches were flown with loss of rudder control simulated by turning off the Rudder Power and Yaw Damper switches, and leaving the rudder pedals neutral throughout the missed-approach.

On each missed-approach, the pilots were able to maintain lateral control and keep the simulator near wings-level flight at airspeeds as low as 134 knots. However, directional control could not be maintained, and positive yaw angles¹¹ were incurred. This was also true when the body angle was increased to 20° noseup and the indicated airspeed was reduced to 115 knots. The Boeing charts indicate that, under similar conditions, with the rudder at zero deflection, the aircraft bank angle is uncontrollable at indicated airspeeds below 140 knots. Similarly, with the rudder free and floating, the aircraft bank angle is uncontrollable at airspeeds below about 157 knots.

f. NASA/Ames, Flight Simulator Tests

In an effort to accurately simulate the flight performance of N3166 in its last 18 seconds of flight, the Safety Board requested the Ames Research Center of the National Aeronautics and Space Administration to conduct tests and demonstrations in its Flight Simulator for Advanced Aircraft (FSAA).

This simulator incorporates a transport type, 3-man cockpit with collimated television monitor displays of the scene of a runway and adjacent terrain, generated with a Redifon fixed-model visual simulation system. The simulator motion system includes linear excursion capabilities of ± 40 feet laterally, ± 4 feet vertically and ± 3 feet longitudinally; extensive excursion capabilities are provided in pitch, roll and yaw. Cockpit instrumentation,

¹¹Yaw angle is defined as the angular displacement of the aircraft centerline from a reference azimuth. The yaw angle is positive for displacement of the aircraft nose to the right of the reference azimuth and negative for displacement to the left.

while of a generalized configuration for research purposes, provides all of the primary flight and engine controls found in a B-720B, and a Collins FD109 flight director system.

XDS Sigma 7 digital computer systems are used in the FSAA. The data used in programming these systems were obtained primarily from Boeing performance documents. Performance and control limit checks of the simulation were conducted for comparison with The Boeing Company data. Pilots with recent B-720B flying experience expressed acceptance of the simulations.

Numerous simulator test runs were made with configurations identical to those of N3166. Failure of the rudder hydraulic actuator support fitting was simulated at a point coincident with the rapid increase in heading observed on the FDR heading trace. To determine the effects of a suspected thrust loss on the No. 3 engine due to compressor stalling, test runs were made assuming conditions of: (1) no thrust loss, (2) loss of a large percentage of thrust for 2 to 3 seconds, and (3) total thrust loss. Thrust losses were initiated to coincide with the sounds of compressor stalls recorded on the CVR.

The purpose of the repeated simulator runs was to obtain trajectory data that best matched the recorded and observed accident evidence. Bank angles and rates-of-climb at the point of simulated support fitting failure were the primary variables in the matching process.

The most compatible results were obtained from the following assumptions: (1) actual altitude above the runway was 100 feet when the call "minimums, no runway" was made, (2) as the missed-approach procedure was executed, support fitting failure was simulated while the aircraft was in a shallow left turn (8° left bank) and several degrees higher than the normal climb attitude, and (3) total loss of thrust on the No. 3 engine was used.

The simulated trajectory from this run produced an impact point 600 feet to the right of the runway centerline and 2,800 feet beyond the threshold as compared to the 420 feet and 3,140 feet, respectively, measured at the

accident site. The simulator impact attitude was a nearly vertical nosedown descent with the plane of the wings nearly parallel to an imaginary plane extending vertically upward from the runway centerline. The top of the fuselage was facing towards the runway.

Of particular significance was the behavior of the simulator immediately following support fitting failure. Within 3 seconds, the side-slip reached a maximum value of 13° ; the rate of roll to the right reached a maximum value of 20° per second, and a right bank angle of 20° was achieved despite opposition of full left aileron/spoiler control.

In order to assess the relative merits of several recovery procedures, several simulator trails were made. On the first trial, the No. 4 thrust lever was advanced within 2 seconds of the fitting failure and a momentary loss of thrust on the No. 3 engine was assumed. The rate of roll was checked at a bank angle of about 70° but insufficient time remained to roll wings-level and arrest the high rate of descent that was induced. On another similar trial, a successful recovery was accomplished when the No. 4 thrust lever was advanced to maximum 1.0 seconds after fitting failure.

In other trials, successful recoveries were effected by reducing the thrust on the No. 1 engine 2.5 seconds after the failure of the support fitting. The bank angle did not exceed 50° right bank despite the momentary loss of thrust on the No. 3 engine. Stabilized, wings-level flight was reestablished about 400 feet above the runway. In a similar trial, reduction of the No. 1 engine thrust was delayed until 5 seconds after failure of the support fitting. A successful recovery was made although the altitude margin was only 30 feet.

It was noted by the pilots flying the simulator that the primary motion cue (lateral or sideways acceleration at the cockpit) Accompanying the fitting failure was deceptively mild. The opposing influences of yawing acceleration and rudder sideforce produced an initial lateral acceleration in the cockpit of only $0.1g$, which was sustained as sideforce due to sideslip

buildup. In comparison, the cockpit lateral acceleration produced by loss of an outboard engine was about $0.15g$. The motion systems of the FSAA accurately reproduced this acceleration cue.

These tests demonstrated that:

- (1) The motion cues plus the visual perception of yaw rate produced, on the part of the pilot, instinctive counteractive deflections of full rudder. In the absence of any changes in rudder pedal force characteristics, the pilot lacked immediate indication that he no longer had rudder control, and the gravity of his predicament did not become apparent until the roll rate continued in spite of full aileron/spoiler deflection.
- (2) If the pilot was flying by reference to his flight instruments, primarily attitude and airspeed indicators, the indications of heading changes were less compelling, and further delay in his recognition of grave difficulty was probable.
- (3) In either of the above cases, it could not be assumed that the pilot would respond within several seconds with thrust change unless he was consciously anticipating a directional control problem of the magnitude produced by a rudder support fitting failure and loss of rudder control.
- (4) A reasonable reproduction of the established accident trajectory parameters was obtained by simulating rudder support fitting failure after climbout was initiated.
- (5) The evidence of compressor stall on the No. 3 engine corresponds in time to the occurrence of combined initial peaks of slideslip and roll rate as recorded in the simulation.

- (6) The behavior of the No. 3 engine had little effect on aircraft performance after failure of the support fitting.
- (7) Recovery for this type of simulated upset was possible only by reducing the thrust on the No. 1 engine within 4 to 5 seconds or by increasing the thrust on No. 4 within 1 second after the upset began.
- (8) In the absence of training in the thrust reduction technique, the rapidity with which the upset developed precluded effective pilot action.

1.16 Other Information

a. *Boeing 720-B Rudder Control System With Series Yaw Damper*

Directional control of the aircraft is provided by the rudder, rudder control tab, and rudder control system. Rudder positioning may be accomplished hydraulically through the rudder hydraulic power control unit or mechanically through the rudder control tab and balance panels. The rudder trim system is a cable-operated linkage that functions through a power trim gearbox during rudder operation in the power mode, or through a manual trim gearbox during rudder operation in the manual mode.

With hydraulic power available, rudder pedal motion is transmitted by the control linkage to the rudder power control unit hydraulic actuator control valve. An artificial feel unit is incorporated in the powered rudder configuration to provide the pilot with a sensation of the amount of applied rudder pressure. In the mechanical mode, release of the hydraulically-actuated tab linkage lock allows rudder pedal motion to be transmitted by cables and pushrods directly to the rudder control tab. The tab is then moved in a balance direction to position the rudder aerodynamically.

Reversion to the mechanical mode is accomplished automatically by turning off the Rudder Power Switch. When this is done, caution must be used if the rudder is at or near

full deflection as a rapid change in deflection will occur and may adversely affect aircraft control.

Reversion to the mechanical mode will not occur automatically either in the event of auxiliary hydraulic system failure or deactivation of the auxiliary hydraulic pumps. In such cases, the rudder must be streamlined, or hydraulic actuator pressures must be dissipated to permit release of the tab linkage lock.

If complete failure of the hydraulic-actuator support fitting should occur with rudder control in the hydraulic mode, left rudder control is lost, but near normal right rudder control is available. The artificial feel provided the pilot is unaffected whether or not the support fitting is intact. The reason for the foregoing is that the rudder pedal input to the hydraulic-actuator control valve is pivoted through the tab linkage lock at the forward end of the actuator piston rod, which will deflect the artificial feel control rod.

With a complete failure of the support fitting, reversion to the mechanical mode (Rudder Power Switch "Off") will not provide any left rudder control, since the release of the tab linkage lock frees the formerly fixed pivot at the forward end of the actuator piston rod. Near normal right rudder control would be available as would full manual trim capability.

The ultimate tensile strength of an intact actuator support fitting was approximately 100,000 pounds. With a single actuator attachment lug failure on a fitting, the remaining lug would sustain a tensile load of approximately 18,500 pounds. With a fully pressurized rudder hydraulic system of 3,000 pounds per square inch, maximum left rudder deflection (25°) exerted a maximum in-flight tensile load of approximately 26,300 pounds on the support fitting. Under the asymmetrical thrust conditions established by WAL 366, with at least 23° left rudder deflection, nearly the full 26,300-pound tensile load was applied to the support fitting.

b. *History of Rudder Hydraulic Actuator Support Fitting Failure*

In early 1967, several cases of support fitting cracking were discovered in U.S. Air Force KC-135¹² aircraft. These were brought to the attention of The Boeing Company. On February 8, 1967, the Air Force issued an Urgent Action Technical Order requiring that a visual inspection be made of all fittings. Any suspected cracks were to be further examined with the dye penetrant inspection method. Aircraft with cracked support fittings were restricted to the use of the mechanically powered rudder until a new rudder assembly was installed. A check made of commercial operators of B-707 and B-720 aircraft revealed no indications of similar problems at that time.

When Boeing issued SB 2903, the following description of the fitting problem was included: "... (F)ive operators have reported cracking of the upper, lower, or both lugs of the rudder actuator support fitting on five airplanes with 7,000 to 26,000 flight hours. Complete failure occurred through the actuator bolt hole and the actuator became separated from the rudder in two instances, resulting in loss of rudder hydraulic control. Uneventful landings were made in both instances. Fitting failure is attributed to cracks caused by stress-corrosion which started at the bushing."

In a revision to SB 2903, dated June 4, 1969, information was included that one operator of B-707/720 aircraft had discovered five fittings with cracks after inspecting a large portion of his fleet of aircraft.

On February 3, 1971, a fifth revision to SB 2903 was issued by Boeing. It contained, inter alia, a report that one operator's airplane experienced a complete failure of both lugs 80 flying hours after a visual inspection of the fitting. The failure was stated to have occurred during a training flight on which a No. 4 engine failure was being simulated.

Boeing records contained a history of four complete failures of both lugs on B-707 aircraft

prior to March 31, 1971. The following is a brief summary of the circumstances involved in the failures:

- (1) October 13, 1967— A foreign airline's B-707-337B, with 7,350 hours in service, sustained a complete (both lugs) fitting failure while on a training flight. With the aircraft at 5,000 feet and the No. 4 engine at idle thrust, the No. 3 engine was retarded to idle and a practice canyon approach was initiated. The aircraft veered right and nosed down. Recovery was completed at 2,500 feet by the use of aileron and symmetrical thrust.
- (2) May 1, 1969— A foreign airline's B-707-349C, with 10,300 hours time in service, experienced a complete fitting failure while on a training flight. The aircraft was in the traffic pattern at 1,700 feet with the Nos. 3 and 4 engines at idle thrust. With the left rudder pedal pushed to full travel, the aircraft went into a right bank. Recovery was effected at 700 feet by the reduction of the thrust on Nos. 1 and 2 engines and an increase of thrust on Nos. 3 and 4 engines. Full left aileron/spoiler was required to maintain control during the thrust symmetrization process.
- (3) December 5, 1970— A B-707-321C, operated by a U.S. air carrier, sustained a complete fitting failure while on a training flight. The pilot advanced the power for a go-around from a 3-engine ILS approach (No. 4 engine at idle) when, at 150 feet above the runway and 125 knots indicated airspeed, and as the flaps were retracting to 25°, he felt a jerk in the left rudder pedal as it reached full depression. The aircraft veered to the right. He immediately increased thrust on the No. 4 engine and reduced thrust on the other three to minimize the yaw. However, a

¹²An aerial tanker version of the B-707.

positive yaw angle of about 30° occurred before he regained directional control. This incident was not reported to the National Transportation Safety Board, as required by 14 C.F.R. 430.5¹³, until early June 1971.

- (4) March 8, 1971— A foreign airline's B-707-336C experienced a complete fitting failure while on a training flight. The aircraft was on the takeoff roll and, after V₂ had been attained, the No. 4 engine was reduced to idle thrust. The aircraft began turning to the right. Thrust was reduced on the No. 1 engine and restored on the No. 4 engine to regain control. The takeoff was completed. During the subsequent landing, difficulty was experienced in maintaining directional control on the rollout.

A review of FAA Mechanical Reliability Reports revealed that during the period May 1969 through March 31, 1971, a total of 28 cracked fittings had been reported. The total time in service of the aircraft involved varied from 2,185 to 39,383 hours.

After receipt of service bulletins, or notification of proposed service bulletin action from a manufacturer, the data are analyzed by FAA engineers. If an unsafe condition appears to exist involving an aircraft, or an aircraft engine, propeller, or appliance, additional information may be sought from the manufacturer and affected operator. When the unsafe condition is verified, and it is likely to exist or develop in other products of the same type and design, an Airworthiness Directive project is initiated.

¹³“The operator of an aircraft shall immediately, and by the most expeditious means available, notify the nearest National Transportation Safety Board, Bureau of Aviation Safety, Field Office when: (a) An aircraft accident or any of the following listed incidents occur: (1) Flight control system malfunction or failure; (2) Inability of any required flight crewmember to perform his normal flight duties as a result of injury or illness; (3) Turbine engine rotor failures excluding compressor blades and turbine buckets; (4) In-flight fire; (5) Aircraft collide in flight. (b) An aircraft is overdue and is believed to have been involved in an accident.”

When the AD is issued as an adopted rule, it is distributed to the affected operators and the FAA regional and district offices for action. In cases in which time is critical, an AD may be issued telegraphically. Copies are also sent to foreign embassies, or foreign civil aviation authorities in cases where bilateral airworthiness agreements exist.

FAA Airworthiness Directives are mandatory compliance orders, binding on all U.S. air carriers. They are issued for the express purpose of correcting unsafe conditions, and are continuously reviewed for effectiveness. Amendments are issued to implement necessary changes.

The FAA occasionally receives information of incidents or problems directly from foreign civil aviation authorities. However, the source is most often the domestic manufacturer of the equipment. The FAA had received the four incident reports of the in-flight fitting failures mentioned above. In addition, the FAA Maintenance Reliability Reports reflected 28 cracked fittings discovered as a result of inspections made pursuant to AD 69-13-2 and SB 2903.

The Western Air Lines maintenance and engineering departments had received SB 2903 and AD 69-13-2, and the associated amendments to both. Also, these departments had received the MRR's on the cracked support fittings. AD 69-13-2 was regarded, primarily, as a directive involving a quality improvement item, and not as one having operational implications.

Western's engineering department issued an engineering authorization to perform the requirements of AD 69-13-2. Copies of these documents were provided to the flight operations department and the chief pilot's office. However, the flight operations department, excepting the chief pilot's office, was unaware of the fitting problem until after this accident.

AD 69-13-2 was considered as advisory in nature, insofar as flight operations were concerned, and was not provided to either the company line pilots or instructor pilots. The chief pilot's office did not receive information on the incidents involving inflight failure of the support fitting.

Boeing received information from both foreign and domestic operators of Boeing equipment, primarily through their field service representatives. This information was analyzed by Boeing engineers and safety personnel, and, in instances where corrective action was indicated, a service bulletin was issued. The service bulletins conformed to ATA Specification No. 100, which established a standard format for the presentation of technical data from aircraft, aircraft accessory, and aircraft component manufacturers. Pertinent sections of this specification, dated March 15, 1968, provided that: "Matters of extreme urgency shall be transmitted by telegraph, cable or in some cases by telephone. These shall be identified as 'Alert Bulletins' An 'Alert Service Bulletin' shall be prepared and mailed promptly to confirm and elaborate upon all such messages Alert Service Bulletins shall be issued on all matters requiring the urgent attention of the operator and shall generally be limited to items affecting safety [They] shall be prepared on LIGHT BLUE colored Service Bulletin forms with the word "ALERT" in the heading Service Bulletins must not be used to cover routine recommended inspection checks, standard repairs or revisions to maintenance practices or overhaul procedures."

The manufacturer may state that the Service Bulletin compliance action is "recommended" if he feels strongly that it should be accomplished. Otherwise, he is to state that it is "optional" based on the operator's experience. However, in any event, compliance action remains discretionary with the operator.

On May 1, 1969, Boeing sent a telegraphic message to all B-707/720 operators recommending that a visual inspection of the support fittings be accomplished. On May 27, 1969, the ATA sent a telegraphic message to all operators informing them of the impending issue of Boeing Alert Service Bulletin 2903. On June 2, 1969, SB 2903 was issued, printed on blue paper in the Alert Service Bulletin format. Compliance with the corrective action was recommended.

Operators of Boeing manufactured equipment were kept informed of specific problem developments, including incidents and accidents. This is frequently accomplished by telegraphic message. If additional corrective action should be considered necessary, issuance of revisions are developed and issued in accordance with ATA Specification No. 100.

c. Proficiency Flight Check Information

It was the flight check captain's practice to issue precheck instructions to pilots due for a proficiency check. These instructions contained information on flight check scheduling and preparation and a list of important items to be kept in mind during the course of the check. Additionally, a typical flight clearance and sequence of events were listed, using the Ontario facilities. The pertinent items on the sequence of events were: "(1) Takeoff, hood¹⁴ up by 100 feet, (2) Lose engine between LAX and ONT, or destination airport, (3) 3-engine ILS to 100 feet for captains, 200 feet for first officers, and (4) missed-approach - use the one published for airport unless otherwise directed."

Western's instrument approach and missed-approach procedures for B-720B aircraft were specified in Training Program Manual 95-32, paragraph 17. The pertinent sections of this paragraph provided: "On all go-arounds, whether on 4 or 3 engines, the object is to reach obstacle clearance altitude . . . at maximum performance On decision to go-around, the pilot should call 'Missed-Approach' (the pilot not flying should turn mode selectors, FD-108, to desired position). At this time, he will rotate, initiate and call for maximum power . . . flaps 30° and then gear up at a positive rate of climb. Indicated airspeed should be V_2 or Rotation speed whichever is greater until reaching obstacle clearance (500 feet). A 15° deck angle

¹⁴The instrument hood used by Western check pilots consisted of a piece of fiberglass about 28 inches long by 12 inches high. It was inserted above the glare shield, against the lefthand or righthand windshield to block the pilot's forward vision. It could be inserted and removed without difficulty.

is sufficient if [the] aircraft is light. At this point he should increase airspeed to $V_{ref} + 20$ knots and call for flaps 20° , then accelerate to $V_{ref} + 30$ knots and order flaps up Go-around 3-engines use enough rudder pressure and/or trim to keep [the] aircraft trimmed at all times.”

In training situations, with an engine reduced to idle to simulate its failure, Western pilots had been instructed to restore the thrust from the idling engine in the event that control or other difficulties were encountered. Several Western pilots expressed reservations about reducing thrust under such circumstances, when operating at low altitudes, because they thought that the thrust from two engines might not be sufficient to sustain level flight and descent would become necessary.

2. ANALYSIS AND CONCLUSIONS

2.1 Analysis

The aircraft was properly certificated and maintained in accordance with existing regulations and established maintenance procedures. All required Airworthiness Directives had been complied with in the prescribed manner. The aircraft gross weight and center of gravity were within established limits at takeoff and during the approach to Ontario. The aircraft was properly equipped for the intended flight.

Examination of the airframe, control systems, engines, and other aircraft components revealed no evidence of structural failure, malfunction, or abnormality other than the structural failure of the rudder hydraulic actuator support fitting in the vertical stabilizer. There was no evidence of an in-flight fire. Electrical, utility hydraulic, and rudder hydraulic power were available until ground impact. The rudder hydraulic control unit and spoilers were capable of satisfactory operation.

Due to previous pilot complaints associated with power lever misalignment and the slowness of the No. 3 engine to accelerate, the Board examined the possibility that the latter

condition, particularly, might have contributed to an unexpectedly high asymmetrical thrust configuration, while the aircraft was operating below the minimum control airspeed (V_{mca}) of about 172 KIAS for 2-engine-out (same side, Nos. 3 and 4) operation. However, comparison of the engine compressor (N_1) rotational sounds from the CVR test tape with those recorded on the accident tape disclosed the existence on the latter of a 2950 Hz resonance (equivalent to a speed of 76 percent N_1) for about 8 or 9 seconds prior to the time the call “minimums, no airport” was made. At the conclusion of that call, the compressor sounds on the accident tape increased in frequency at the rate of about 500 Hz per second until they stabilized at 4140 Hz approximately 3 seconds later – this frequency corresponded to a speed of about 109 percent N_1 . No change in N_1 speed occurred until an additional 8 seconds later, immediately after the sounds of the first compressor stall. At that time, a decrease in frequency occurred together with the continued presence of the 4140 Hz resonance. Therefore, the Board concludes that the No. 3 engine accelerated normally.

The power lever misalignment would not have contributed to an increased asymmetric thrust condition as, assuming the power levers were advanced in a parallel group, the No. 3 engine would have been at a higher thrust setting than either the Nos. 1 or 2 engines. However, the misalignment may have required added pilot attention to equalize the thrust settings, thereby detracting from attention to other performance indicators.

The crew was properly certificated and qualified for the flight. No evidence was discovered to suggest pilot impairment or incapacitation. The CVR tape reflected normal functional responses from both pilots. No pre-existing medical, psychological, or physiological problems that might have contributed to pilot disability were identified.

The flight had proceeded routinely from Los Angeles to the point where the missed-approach procedure was initiated at Ontario. The CVR and air traffic control recordings indicate that

no operational, mechanical, or communications difficulties were experienced during that period of time. The flightcrew had acknowledged receipt of the Ontario landing and weather information, and had been properly cleared for the approach with the "option" to land or execute a missed-approach.

It was evident from the flightcrew remarks recorded on the CVR that: (1) a pilot-in-command proficiency check was being conducted, (2) the flight was making a 3-engine (No. 4 at idle thrust) ILS instrument approach to Runway 25 at Ontario, and (3) the accident occurred shortly after the commencement of a 3-engine missed-approach.

In view of the foregoing, it is apparent that the areas of primary causal concern are those involving the operational and systems/structural events that occurred during the approximately 18.5 seconds that elapsed from initiation of the missed-approach to ground impact. In an effort to reconstruct those events, the CVR, FDR and eyewitness information were correlated to create a probable flightpath.

With reference to the probable flightpath, beginning with the call "minimums, no airport," the FDR traces showed a magnetic heading of about 255° (runway heading), an altitude above the runway of about 150 feet, and an indicated airspeed of about 145 knots. At the conclusion of the command "max power, flaps thirty," the heading trace showed the beginning of 7° heading decrease (left yaw). However, about 3 seconds later, coincident with the conclusion of the command "positive rate, gear up," the heading trace showed an abrupt reversal and rapid increase (right yaw). The aircraft's position at that time is estimated to have been approximately 1,100 feet west of the threshold of Runway 25. During the next 9.9 seconds, the magnetic heading increased about 30°, the indicated airspeed decreased about 24 knots, and the altitude increased approximately 375 feet. Aircraft control was effectively lost during that period of time. Also, during that period, the sounds of four engine compressor stalls were recorded on the CVR.

Inquiry into the reason or reasons for the loss of control initially centered about the significance of the broken rudder hydraulic actuator support fitting. It was evident from metallurgical analysis that the fitting failed due to a combination of the weakening effects of stress-corrosion cracking and high tensile loading. Under the circumstances, the source of tensile loading was confined almost exclusively to the application of left rudder control as the impact forces would have been largely of a compressive, bending, torsional, and shearing nature.

The pilot's application of left rudder positioned the rudder power control unit, hydraulic actuator control valve, to hydraulically move the actuator piston longitudinally forward, imposing a tensile load on the support fitting lugs through the piston rod-to-fitting attachment bolt. Right rudder application results in the longitudinally rearward movement of the actuator piston, imposing compressive loads on the fitting lugs. Since the pilot would have been using almost full left rudder (at least 23°) to maintain directional control during the missed-approach maneuver, the Board concludes that a load approaching the maximum tensile loading of 26,300 pounds was applied to the weakened fitting, resulting in complete inflight failure and consequent loss of left rudder control.

This conclusion is further substantiated by the point where the forward portion of the lower lug was found, i.e. 225 feet south of the centerline and 1,854 feet west of the threshold of Runway 25, or about 1,400 feet southeast of the main wreckage. Although it is remotely possible that this portion of the lower lug may have been severed and propelled to its location by impact forces, it is considered highly unlikely. It is much more probable that it fell from the aircraft as the latter passed relatively close to the point where the lug portion was found which was approximately 750 feet almost due west of the estimated position of the aircraft when the abrupt heading reversal was recorded on the FDR. This reversal was undoubtedly precipitated by the loss of rudder

control, which allowed the positive yawing moments, created by asymmetrical thrust, to rotate the aircraft to the right about its vertical axis.

Previous incidents of inflight failure of the support fitting and resultant loss of rudder control, under somewhat similar circumstances did not result in a catastrophic accident, although aircraft control was apparently jeopardized for varying lengths of time. In an effort to determine what actions the flightcrew of WAL 366 may have taken to maintain control, demonstrations and tests were conducted using the NASA Flight Simulator for Advanced Aircraft to simulate the loss of rudder control as experienced by WAL 366.

These tests duplicated quite closely the final maneuver of N3166 when the complete loss of rudder control was simulated under the conditions heretofore established. Additionally, the tests revealed the rapidity with which normal performance parameters were exceeded; that is, within seconds following rudder failure, the sideslip angle reached its maximum of 13° , the roll rate reached 20° per second, and a right bank angle of 20° developed in opposition to full countering lateral control (left aileron/spoiler).

The tests also demonstrated the relative merits of the thrust-reduction and thrust-restoration methods of symmetrizing thrust to regain control. The thrust-restoration method, initiated by advancing the No. 4 engine power lever 2.0 seconds after rudder failure, successfully countered the rolling moments created by sideslip-generated differential lift at about 70° of right bank; however, insufficient altitude remained in which to roll the wings level and arrest the high descent rate. A successful recovery was made when the No. 4 lever was advanced 1.0 seconds after rudder failure. A successful recovery was made by reducing the thrust from the No. 1 engine 5.0 seconds after the loss of rudder control; however, the altitude margin was only 30 feet. The difference, of course, is attributable to the rapidity with which thrust is lost in a decelerating engine as opposed

to the gain from an accelerating engine. However, with either method, the pilot reaction time was marginal, leading to the conclusion that recovery was possible only by reducing the thrust from the No. 1 engine within 4 to 5 seconds.

The Board believes in this case, that the thrust restoration method was used, but it was initiated too late to regain control. Also, it is concluded that the No. 3 engine suffered the compressor stalls due to fuselage disruption of the airflow, under a high angle sideslip condition.

All four engines¹⁵ were operating at impact. The compressor bleed valves on the Nos. 1 and 2 engines were found closed; those on the Nos. 3 and 4 engines were found open. Therefore, the Nos. 1 and 2 engines were operating in excess of 80 percent N_1 , while the Nos. 3 and 4 engines were operating at or below that speed.

The engine compressor (N_1) rotational sound analysis indicated a decreasing N_1 speed immediately following the conclusion of the first compressor stall, along with the continued presence of a speed of 109 percent N_1 . This decrease continued to a low value of 78 percent N_1 , and at the conclusion of the exclamation "Come on!" (recorded 1.5 seconds after the last compressor stall) an increase in compressor speed was briefly apparent. This speed decrease and increase, and the noticeable compressor stalling, could be related only to the No. 3 engine due to the position of the bleed valves, the eyewitness reports of flames associated with the engines on the right side of N3166, and the absence of any resonance indicative of No. 4 engine acceleration.

About 2.5 seconds after the conclusion of the exclamation "Come on!" a resonance equal to a speed of 67.7 percent was recorded, indicating

¹⁵ Characteristics of the JT30-3B jet engine that must be kept in mind throughout the following analysis are: (1) the compressor bleed valve was designed to close at speeds in excess of 80 percent N_1 , (2) with the bleed valve open, it was unlikely that severe compressor stalling would occur, and (3) severe compressor stalling would cause loud popping sounds, visible flame emissions from the engine tailpipe, and losses of compressor speed and engine thrust.

that the No. 4 engine was accelerating. Since it would take about 2.0 seconds for the engine to accelerate from flight idle to 67.7 percent N_1 , the No. 4 power lever must have been advanced after the conclusion of the compressor stalls, and about 9 seconds after the loss of rudder control.

Questions were raised during the course of the investigation regarding the possible benefits that may have been gained had the crew activated the mechanical rudder by turning off either the rudder power switch or the auxiliary hydraulic pumps.¹⁶ It is evident that these questions are moot as left rudder control would not have been available under any circumstances (see Section 1.16, supra).

Based on the data obtained from the NASA simulations, it is obvious that in order to cope with directional control problems in sweptwing aircraft, recognition, assessment, and response must occur very rapidly.

Considering all of the circumstances of this accident, it is believed that the onset of the loss of directional control was subtle; the loss of rudder control was not apparent; and recovery was not possible by the time the pilots discovered that aileron/spoiler and rudder controls were not sufficiently effective.

The pilot flying the aircraft was doing so with reference to his flight instruments, his forward vision having been blocked by the instrument hood. Consequently, his only immediate indication of a problem would have been an undesired heading increase. As noted in the NASA tests, the lateral acceleration accompanying the rudder loss was deceptively mild and, therefore, the indications of sideslip (ball uncentered to the left) probably went undetected. As the sideslip angle increased, creating positive rolling moments, the next symptom of the problem would have been

¹⁶There is no evidence to indicate that either was accomplished as the position of the applicable switches could not be determined. However, crew comments on the CVR reflected no assessment of the control problem as being attributable to the rudder control system; consequently, it is doubtful that hydraulic power was removed from the rudder control unit.

indication of right roll. The continued presence of the artificially supplied rudder feel and normal hydraulic pressure would have led the pilot to believe that nothing was wrong with the rudder, and to seek the cause elsewhere (a split flap condition could have been suspected as the flaps were recently in transit from 50° to 30°). As increased wheel deflection was applied to counter the roll and yaw, forward yoke pressure could have been relaxed¹⁷, allowing the positive pitching moments (created by the increase in thrust, retraction of the landing gear, and the reduction in flap extension) to increase the body attitude and reduce the airspeed, which further reduced lateral control effectiveness. As made apparent by the NASA tests, only when the roll rate continued in spite of full lateral control deflection would the gravity of the situation have become evident. At about that point, the compressor stalling of the No. 3 engine would have provided not only distraction but further aggravation of the asymmetrical thrust condition. The No. 4 power lever was advanced 2 to 3 seconds later, but aircraft control had been lost.

Similarly, the check captain may not have recognized the problem until the point of possible recovery had been exceeded. His attention would have been initially distracted from aircraft performance by the requirement to deactivate the pilot's "V-Bars," an activity that required him to reach up, back, and to his left to turn the switch on the center overhead panel. He quite probably looked at the switch in the

¹⁷It is quite probable that the captain's recent and extensive B727 experience, as contrasted to his comparatively little recent B-720B experience, induced a relaxation of forward yoke pressure. It is well known that if old and new situations contain similar stimulus patterns, they will have a tendency to evoke similar responses. However, if the responses required differ in some manner, and stress or distraction is introduced into the new situation, the individual involved will tend to revert to the old responses. This is termed habit interference. In this instance the stimuli (positive pitching moments) were similar but the responses (forward yoke pressure) differed in magnitude by a factor of 2.5. Consequently, it is possible that, as the situation deteriorated in this accident, habit interference induced a relaxation of the forward yoke pressure.

process to make certain of its proper activation, a practice that is highly recommended under most circumstances. His attention would also have been directed to the other first officer duties of checking the power lever advancement and raising the flaps and gear. Consequently, his attention would not have been directed solely to any one instrument or visual reference that would have given him an indication of the initial heading control problem. Also, the body attitude (12° to 15°) in conjunction with the low ceiling and visibility would have seriously degraded in value, if not completely obliterated, external visual cues within seconds after the loss of rudder control. He, likewise, would not have suspected a rudder problem had he given the pilot assistance on the controls (which he probably did), and would have sought the cause elsewhere. When the compressor stalling began, he too would have been distracted, and by the time the No. 4 power lever was advanced, aircraft control had been lost.

The Board notes that the identifiable comments "minimum airspeed," "come on!," and "roll it all the way over" were made by one of the captains not at the controls. This may indicate that the pilot's attentions were distracted from their flight instruments to causative assessment of the problem. At any rate, the latter comment was undoubtedly provoked by the high angle of bank (probably well in excess of 90°) and recognition that recovery was possible only by continuing the roll to an upright position. However, due to the loss of lift from the uncontrollable yaw, low airspeed, and high bank angle, recovery was not possible at that low an altitude.

The NASA tests demonstrated that in sweptwing, noncenterline thrust aircraft, the pilot reaction to uncontrollable directional deviations, at high angles of attack, asymmetric thrust conditions, must be virtually reflexive in nature, particularly if the thrust restoration method is used to regain control. Additionally, the pilot must understand and appreciate the magnitude of the rolling moments created by sideslip in sweptwing craft. In order to acquire

these reflexes and an appreciation of the sideslip-roll coupling effects,¹⁸ realistic training must be provided with recurrent opportunities to practice. Although this training and practice could be accomplished in the aircraft, it ideally should be done in a realistic flight simulation device in order to safely explore regimes of flight beyond those of normal operation. These regimes could include maneuvers at and below minimum control speeds, as well as unusual flight attitudes. Simulator training in these maneuvers would aid pilots in the flight instrument interpretation required to determine the correct flight control responses to these unusual flight conditions.

From comparison of the results of the tests conducted in Western's B-720B simulator with data extracted from Boeing performance charts, it was apparent that the simulator was not properly simulating the dihedral or sideslip-roll coupling effect, as excessive lateral control was available to counter the roll. Moreover, as no visual or lateral motion cues were provided, there was no way of detecting sideslip except by reference to the turn and slip indicator, which cannot, and did not, accurately indicate this condition. Consequently, though rudder control was correctly required to maintain simulator directional control under asymmetric thrust conditions, the resulting roll (at high angles of attack) from sideslip due to too much, too little, or no rudder control was easily countered with the excessive lateral control that was available. Unless a pilot had a full appreciation of swept-

¹⁸Roll induced by sideslip. Rotation of the aircraft about its vertical axis displaces the aircraft centerline from the relative wind (sideslip). The magnitude of the relative wind vector component normal to a line through the wing section aerodynamic centers, which determines wing sweep angle, is increased on the advancing wing and decreased on the retreating wing. This results in a lift differential on the wings, inducing rolling moments that force the advancing wing up and the retreating wing down. The magnitude of the lift differential is directly proportional to the wing sweep angle, the coefficient of lift, and the sideslip angle. Consequently, sideslip induced rolling moments are quite large in sweptwing aircraft when operating at high angles of attack.

wing aircraft characteristics under those conditions, he could acquire the impression that there was no connection between directional deviations and lateral deviations. Therefore, if such conditions were encountered in-flight, he might be inclined to reverse the cause and effect relationship and search for difficulties that would cause an apparent lateral control problem.

It is concluded, therefore, that any simulator that does not properly simulate the effects of sideslip-roll coupling cannot provide realistic training for maneuvers involving sweptwing aircraft operating under relatively high asymmetric thrust conditions.

The investigation into the history of the B-707/720 rudder actuator support fitting problem disclosed areas of concern similar to those encountered in the Board's investigation of an accident that occurred in late December 1968. The Safety Board addressed those areas in a special report entitled, *The Anatomy of An Air Carrier Accident*,¹⁹ which was released on May 12, 1969.

In the instant case, Boeing was aware of the support fitting problem at least 2 years prior to this accident. An Alert Service Bulletin (SB 2903) was issued, in conformity with ATA Specification No. 100, recommending an inspection and replacement program as a solution to the problem. Though not required by the ATA Specifications, SB 2903 contained no analysis or warning of the potential operational hazards associated with an in-flight failure of the fitting. Moreover, the SB 2903 description of the problem may have been misleading as the two known (at that time) cases of in-flight failures were cited, with the comment "uneventful landings were made in both cases." While this comment was factually correct, it may have led operators to believe that in-flight failure of the fitting presented no operational hazards. As was the case in "Anatomy," the Board is of the

opinion that more definitive information could have been conveyed, such as a conspicuous warning that in-flight failure of the fitting would result in a complete loss of left rudder control.

The Board is aware that Boeing was confident that the recommended corrective action was adequate to preclude future in-flight failures. However, consideration for the known uncertainties associated with stress-corrosion cracking seemingly would have suggested that the possibility remained. That possibility materialized, on December 5, 1970, after which, on February 3, 1971, SB 2903 was revised to recommend more stringent inspections of the support fittings. However, as before, no conspicuous warning was provided — only the statement that the failure had occurred during the course of a training flight, while failure of the No. 4 engine was being simulated.

Unlike the situation in "Anatomy," the FAA had issued an Airworthiness Directive (AD 69-13-2) requiring domestic operators' compliance with the manufacturer's service bulletin recommendations. AD 69-13-2 was issued 4 days after Boeing had issued SB 2903, and, though not required, it did not include a warning of the potential operational hazards associated with an in-flight failure of the fitting.

As additional failures (2) occurred and cracked fittings were discovered, the FAA was informed of the surrounding facts and circumstances. On March 18, 1971, 43 days after Boeing had issued the SB 2903 revision that recommended the use of improved inspection methods, the FAA issued an amendment to AD 69-13-2. This amendment reduced the inspection time intervals and required that Boeing's recommended inspection methods be used. The Board believes that the 43-day delay was excessive in view of the circumstances which prompted Boeing to revise SB 2903. Also, even though two in-flight failures had occurred within the 3½-month period preceding the March 18, 1971, amendment to AD 69-13-2, no warning of the potential operational hazards was included, nor was an operational alert notice issued.

¹⁹Henceforth referred to as "Anatomy."

Likewise, the Board is aware that the FAA was confident that compliance with the requirements of AD 69-13-2 would assure integrity of the support fitting. However, notwithstanding the FAA's position — an AD is issued to correct an unsafe condition and appropriately stronger action would be taken if doubt existed about the correctness of the action imposed — the Board is of the opinion that additional emphasis is needed if accident prevention efforts are to achieve complete success. This emphasis could take the form of a conspicuous warning in the AD of the potential operational hazards associated with the subject matter of the directive, or the concurrent circulation of an Operational Alert Notice.

Western Air Lines also received reports of the incidents involving in-flight failure of the support fitting. Western personnel were aware also of the incidence of cracked fittings by means of the MRRs. However, several high-level officials in the maintenance and operations departments expressed a lack of knowledge of these reports when they testified at the hearing.

Western's maintenance and engineering departments scheduled and performed all of the inspections required by AD 69-13-2. They did not perform the inspection on N3166, recommended in Revision 5 to SB 2903, which was issued, telegraphically, to all B-707/720 operators on February 3, 1971. The last inspection on N3166 was completed on February 8, 1971. Although compliance with the recommendations of Revision 5 was not made mandatory until March 18, 1971, the Board believes that, had Western voluntarily complied, the probability of detecting a crack in the support fitting on N3166 would have been increased.

Western's flight operations department, after receipt of AD 69-13-2 in the chief pilot's office, did not recognize the potential operational hazards involved, even though a critical flight control was affected. However, a significant clue, the reports of the in-flight failures, was not provided to the chief pilot's office, thereby hampering a complete analysis of the problem.

As was the case in "Anatomy," the Board is of the opinion that the air carrier's internal evaluation of the available information lacked the element of inquisitiveness. The Alert Service Bulletin and Airworthiness Directive were regarded as equipment improvement programs. Also, an accurate assessment of the problem for the potential operational hazards involved was never made, though all of the necessary information was available within the organization.

The Board's beliefs as expressed on release of "Anatomy" remain unchanged, and are repeated: "the manufacturer, the airlines, and the FAA should reexamine their procedures, not limited to but including the processing of service bulletins, and made better use of existing systems for the exchange of safety information. Within the airline segment of the industry, this could be achieved by upgrading the flight safety function so that one top official, or one principal office, would have direct responsibility for final evaluation and action on all matters involving flight safety."

As before, the Board concludes that until this is accomplished the accident prevention efforts of the aviation community remain less effective than they ought to be.

After reviewing the metallurgical characteristics of stress-corrosion cracking, the Safety Board believes that the detection methods recommended in SB 2903, and made mandatory in AD 69-13-2, were essentially appropriate. However, in view of the erratic crack initiation and propagation characteristics associated with this phenomenon, the specified time intervals between inspections are deserving of further comment.

The Board is of the opinion that the establishment of time intervals for inspections of this nature must be based on sound engineering judgment. This is particularly true when the integrity of a vital aircraft control system, or other vital component, is involved. Though not considered lacking in this case, the Board believes, after reviewing the history of stress-corrosion cracking in the aviation industry, that

there can be no substitute for the continued application of this principle.

Moreover, while appropriate design, fabrication, and control measures have been taken, and are being taken, to eliminate or minimize the effects of stress-corrosion cracking in the most recent generation of transport aircraft, it is apparent that a continuing vigil must be maintained to detect the incipient failure of existing aircraft structures and components that are made of materials known to be susceptible to this phenomenon.

2.2 Conclusions

(a) Findings

1. The crewmembers were properly certificated and qualified for the flight.

2. The aircraft was properly certificated and equipped for the flight, and the gross weight and center of gravity were within limits.

3. The aircraft had been maintained in accordance with regulations and approved procedures.

4. The repetitive maintenance complaints of thrust misalignment and slow acceleration of the No. 3 engine were not a factor in the accident.

5. The requirements of AD 69-13-2, as amended, had been complied with.

6. The aircraft was being flown by a captain taking a required annual proficiency check.

7. The aircraft was under the command of a flight check captain who was also performing first officer duties.

8. The accident occurred shortly after the initiation of a simulated engine-out missed approach from an ILS instrument approach.

9. The weather conditions in the area at the time of the accident were 600 feet overcast with 3/4-mile visibility in fog, haze, and smoke.

10. The flight check captain's surveillance of flight instruments and visual cues was probably interrupted by his duties as first officer.

11. The meteorological degradation of external visual cues hampered rapid assessment of aircraft excursion from the desired flight path.

12. The rudder hydraulic actuator support fitting failed, resulting in the complete loss of left rudder control, as the aircraft began to climb on the missed-approach with maximum thrust from the Nos. 1, 2, and 3 engines.

13. The rudder hydraulic actuator support fitting failed from the weakening effects of stress-corrosion cracking in conjunction with the application of high tensile loading.

14. The high tensile loading of the support fitting was imposed by the near maximum left rudder deflection required to maintain directional control during the high asymmetrical thrust conditions associated with the 3-engine missed-approach.

15. The loss of rudder control was not apparent to the crew due to the continued presence of the artificially provided "rudder feel" and normal hydraulic pressure.

16. Lateral control capability was exceeded several seconds after the loss of rudder control when the aircraft continued to operate in the high asymmetric thrust configuration.

17. The total elapsed time from support fitting failure to ground impact was 13.8 seconds.

18. Flight simulator tests and demonstrations established that aircraft control could have been maintained had thrust symmetrization been initiated, either by retarding the thrust lever on the No. 1 engine to idle within 5.0 seconds or advancing the No. 4 engine thrust lever to maximum within 1.0 seconds, after the fitting failure occurred.

19. In the absence of training in the thrust reduction method of symmetrizing thrust, the rapidity with which lateral control capabilities were exceeded precluded effective pilot action.

20. When flying in a high asymmetrical thrust configuration with reference to flight

instruments, it is doubtful that a pilot would respond with thrust changes within 5 seconds unless he was anticipating a directional control problem of the magnitude produced by a complete loss of rudder control.

21. Western's pilots were not provided training in the thrust reduction method of symmetrizing thrust to correct directional control problems.

22. Western's B-720B flight simulator did not properly simulate aircraft performance under conditions of asymmetric thrust in that the effects of sideslip-roll coupling were easily countered with the excess lateral control that was available.

23. The Boeing Company, the Federal Aviation Administration, and Western Air Lines, Inc., did not emphasize the potential operational hazards associated with in-flight failures of the support fitting.

24. The replacement of the 7079-T6 support fitting with either a 7075-T73 fitting or the steel clevis assembly in accordance with SB 3042, before further flight after January 1, 1972, will substantially reduce the possibility of stress-corrosion cracking initiated failure of the support fittings.

(b) *Probable Cause*

The National Transportation Safety Board determines that the probable cause of this accident was the failure of the aircraft rudder hydraulic actuator support fitting. The failure of the fitting resulted in the inapparent loss of left rudder control which, under the conditions of the flight, precluded the pilots' ability to maintain directional control during a simulated engine-out missed-approach. The existing weather conditions degraded external visual cues, thereby hampering rapid assessment of aircraft performance by the flight check captain.

3. RECOMMENDATIONS AND CORRECTIVE ACTION

As a consequence of the initial investigation, the National Transportation Safety Board issued Safety Recommendations A-71-22 and -23, on April 9, 1971, to the Administrator of the Federal Aviation Administration. The recommendations were: (1) that the FAA reevaluate the mandatory inspection time periods and procedures required in Airworthiness Directive 69-13-2 and Amendment 39-1174 and make modifications as deemed necessary to assure an adequate level of safety, and (2) that all Boeing 707/720 operators be informed of the potential hazard involved in low-altitude, high asymmetric thrust conditions in the event that failure of the rudder actuator support fitting should occur.

In response to the above recommendations, the FAA issued AD 71-9-2, effective April 27, 1971, requiring more frequent inspections of the support fitting using the methods of ultrasonic, or eddy current with lug bushings removed. Also the directive required replacement of all 7079-T6 fittings within the next 5,400 hours time in service but in any event before further flight after October 1, 1972.

The FAA also issued Operational Alert Notice No. 8430, on April 9, 1971, informing B-707/720 operators of the support fitting failures. The notice also advised that simulated engine failures at low altitudes not be performed in B707/720 aircraft until either a 7075-T73 support fitting had been installed or an inspection had been performed within the previous 100 hours in accordance with Revision No. 5 to Boeing SB 2903 and Amendment 39-1174 to AD 69-13-2.

After further investigation into the nature of stress-corrosion cracking in the 7079-T6 fitting, Safety Board investigators began consultations with the FAA and The Boeing Company with a view towards further compression of the mandatory replacement schedule. Boeing estimated that a sufficient number of 7075-T73 fittings

and steel clevis assemblies could be manufactured to permit earlier replacement. Consequently, the FAA issued Amendment 30-1254 to AD 71-9-2, on August 3, 1971, requiring that all unmodified 7079-T6 fittings be replaced or modified before further flight after January 1, 1972.

The Safety Board believes that the revised inspection requirements and earlier replacement date will significantly reduce the possibility of similar failures of the rudder actuator support fitting on B-707/720 aircraft.

However, in view of the known or suspected susceptibility of existing aircraft structural members and components to stress-corrosion cracking, the Safety Board recommends that:

1. The Air Transport Association, National Air Transportation Conferences, the Aerospace Industries Association, the General Aviation Manufacturers Association, and the Federal Aviation Administration re-emphasize the need for continuous vigilance in maintaining the structural integrity of existing aircraft components that are made of materials known to be, or suspected of being, susceptible to stress-corrosion cracking.

Although Boeing's Service Bulletins conform to the standardized format set forth in ATA Specification No. 100, the Safety Board believes that Service Bulletins (particularly Alert Service Bulletins) which affect critical safety of flight items should contain information regarding the potential operational hazards related to the item. For instance, with respect to SB 2903, a clearly delineated and conspicuous warning that failure of the support fitting would result in the complete loss of left rudder control would have alerted operators that more was involved than equipment improvement. Consequently, the Safety Board recommends that:

2. The Air Transport Association, the General Aviation Manufacturers Association, operators, and manufacturers of aircraft, airframes, accessories and components, revise present Service Bulletin (particularly

Alert Service Bulletin) formats and procedures to insure that definitive information on the problem is provided therein, including a conspicuous warning of the potential operational hazards involved.

Likewise, when the FAA issues an Airworthiness Directive that affects a critical flight safety item, it should contain information on the potential operational hazards involved. In this instance, it appears that operations and engineering specialists did not recognize that a dangerous situation could occur if fitting failure occurred under certain flight conditions. Also, the amendments to AD 69-13-2 did not apprise the operators of the potential hazards associative to in-flight failure of the fitting. Although there were no requirements for the inclusion of such information, the Board believes that AD's should contain a conspicuous warning of the potential operational hazards associated with the subject matter of the AD.

Consequently, the National Transportation Safety Board recommends to the Administrator of the Federal Aviation Administration that:

3. Airworthiness Directive formats and procedures be revised to include information and conspicuous warnings of the potential hazards associated with the subject matter of the directive. An acceptable alternative would be the concurrent release of an Operational Alert Notice containing similar information.

Because aircraft performance must frequently be determined solely by reference to flight instruments, the Safety Board believes that additional emphasis should be placed on the determination of performance and necessary corrective action when the aircraft becomes involved in abnormal regimes of flight or unusual attitudes. Moreover, since these situations are encountered infrequently in-flight, pilots lack familiarity with aircraft performance therein and are hard pressed to cope with the situation when encountered unexpectedly. Sometimes, they are unable to do so successfully.

Obviously, it is not safe to practice these types of maneuvers in transport aircraft, and the simulator appears to be the best solution. However, to achieve the desired degree of effectiveness, the simulators must be capable of realistically duplicating aircraft performance in abnormal flight regimes and unusual attitudes, and a training program must be established. Consequently, the Safety Board again recommends to the Administrator of the Federal Aviation Administration²⁰ that:

4. 14 CFR 61, Appendix A, and 14 CFR 121, Appendices E and F be amended to include a requirement for pilots to demonstrate their ability to recover from abnormal regimes of flight and unusual attitudes solely by reference to flight instruments. For maximum safety, these demonstrations should be conducted in an appropriate flight simulator. Should existing or proposed simulators be incapable of realistically duplicating aircraft performance in the regimes of flight beyond normal operation, it is further recommended that the FAA take appropriate measures to require that such existing or proposed simulators be replaced or modified to include such a capability.

The Safety Board also recommends to the Administrator that:

5. The FAA review all air carrier pilot training programs to insure that adequate information is made available to the pilots on which to base: (1) a comprehension of the sideslip-roll coupling effects in sweptwing aircraft, and (2) considerations for the use of the thrust reduction method of symmetrizing thrust to overcome directional control problems.

As a consequence of several similar training accidents in the past, the Safety Board made several recommendations to the Administrator. Those recommendations, for the most part, received favorable consideration; however, due to interim advancement in the design of flight simulation devices, the Safety Board again recommends to the Administrator that:

6. All maneuvers requiring engine(s) -out operation of the aircraft close to the ground be conducted, to the maximum extent possible; in appropriate flight simulation devices. For those engine(s) -out maneuvers which the Administrator determines must be performed in flight, the Board further recommends that consideration be given to their performance at altitudes that will insure ample margins of safety in the event that unexpected aircraft emergencies are encountered.

The Safety Board believes that if Western Air Lines had had a flight safety officer at an appropriate level in their organizational structure, the full extent of the support fitting problem quite probably would have been brought to the attention of those responsible for implementing corrective actions. As it was, the appropriate maintenance, engineering and operations personnel apparently never assembled all of the necessary information from which the extent of the problem could have become known. This is one of the functions that a flight safety office is designed to accomplish.

Therefore, the Safety Board recommends that:

7. The Air Transport Association and the National Air Transportation Conferences study the desirability of establishing flight safety offices in each member organization, and make this a subject of discussion with the association's membership at the earliest opportunity.

²⁰A similar recommendation was made in May 1970; however, the FAA did not concur in our recommendation.

BY THE NATIONAL TRANSPORTATION SAFETY BOARD:

/s/ JOHN H. REED
Chairman

/s/ OSCAR M. LAUREL
Member

/s/ FRANCIS H. McADAMS
Member

/s/ LOUIS M. THAYER
Member

/s/ ISABEL A. BURGESS
Member

June 7, 1972

INVESTIGATION AND HEARING

1. Investigation

The Safety Board received notification of the accident about 1000 e.s.t., on March 31, 1971. An investigation team was immediately dispatched to the scene. Investigative groups were established for Operations, Air Traffic Control, Witnesses, Weather, Human Factors, Structures/Maintenance Records, Powerplants, Systems, Flight Data Recorder, and Cockpit Voice Recorder.

Participants in the investigation included representatives of: the Federal Aviation Administration, The Boeing Company, Western Air Lines, Inc., the Air Line Pilots Association, and the Pratt & Whitney Aircraft Division of the United Aircraft Corporation.

2. Public Hearing

A public hearing was held in El Segundo, California, on June 8, 1971.

3. Preliminary Report

A preliminary report on this accident was issued by the Safety Board on June 2, 1971.

FLIGHTCREW INFORMATION

The cockpit seat positions of the Western flightcrew members on this flight were: Captain Raymond E. Benson, Instructor/flight check pilot (also pilot-in-command), right-hand pilot seat; Captain Henry T. Coffin, left-hand pilot seat; Second Officer Kent M. Dobson, flight engineer's seat; Captain Richard E. Schumacher, jump seat immediately behind Captain Coffin; Captain Howard A. McMillan, jump seat immediately behind Captain Schumacher.

Captain Raymond E. Benson

Captain Raymond E. Benson was 49 years of age. He was employed by Western Air Lines in November, 1945. He held Airline Transport Pilot Certificate No. 321990 with type ratings in Convair 240/340/440, Douglas DC-3,6/7, Lockheed L-188, and Boeing 707/720 aircraft. He had commercial pilot privileges with an airplane single-engine land rating. His FAA first-class medical certificate, without limitations, was last issued on December 24, 1970.

Captain Benson initially qualified as a Boeing 720B captain on March 24, 1965. His last proficiency check in the B-720B was satisfactorily accomplished on March 13, 1971. Previously, on December 12, 1970, he had completed a satisfactory line check in the B-720B.

During his flying career, Captain Benson had accumulated a total of 19,714 flying hours, of which 3,780 hours were in B-707-720 aircraft. His total pilot time in the last 30 days preceding the accident was 46:20 hours; in the last 60 days, 66:01 hours; and in the last 90 days, 104:23 hours. He had accumulated a total of 68 hours in the Boeing 707/720 flight simulator.

In the 24-hour period preceding the accident, Captain Benson had a rest period of 13:19 hours.

Captain Henry L. Coffin

Captain Coffin was 40 years of age and had been employed by Western since March 1957. He held Airline Transport Pilot Certificate No. 1121977 with type ratings in Douglas DC-3,4, Lockheed L-188 and Boeing 707/720, 727 aircraft. He had commercial pilot privileges with airplane single-engine and multiengine land and airplane single-engine sea ratings. He possessed Flight Engineer Certificate No. 1495931 and a pilot, lighter-than-air certificate with a hot air balloon rating. His last FAA first-class medical certificate was issued without limitations on October 9, 1970.

Captain Coffin was qualified and current in both the B-707/720 and B-727 type aircraft. He became a qualified B-720B first officer and captain on July 24, 1964, and March 21, 1969, respectively. He received his initial B-720B captain's line check on April 1, 1969. In October 1969, he began B-727 training and in the interim had flown 167 hours as a B-720B captain. His last B-720B proficiency check was successfully completed on April 28, 1969; and on October 16, 1970, he had satisfactorily completed a B-727 proficiency check. On March 26, 1971, Captain Coffin had successfully completed the flight simulator portion of his B-720B proficiency check, and was in the process of taking the aircraft portion of the check when the accident occurred.

During his flying career, Captain Coffin had accumulated a total of 15,767 flying hours, of which 3,840 were flown in B-707/720 aircraft. In the 30-, 60-, and 90-day periods preceding the accident he had flown a total of 41:16, 110:31 and 172:00 hours, respectively. During those same periods, he had flown the B-720B a total of 00:30, 12:06, and 15:05 hours, respectively. The differences between the total times were accounted for by the time flown in the B-727. Captain Coffin had flown in the B-707/720 flight simulator a total of 120 hours during his career.

Captain Coffin was not on duty during the 24-hour period preceding the accident.

Second Officer Kent M. Dobson

Second Officer Dobson was 32 years of age; he had been employed by Western since June 1968. He held Commercial Pilot Certificate No. 1610493 with a Lockheed L-188 type rating along with instrument and airplane single-engine and multiengine land ratings. Additionally, he possessed Flight Engineer Certificate No. 1875469 with an aircraft, turbojet powered rating. His FAA second-class medical certificate was last issued without limitations on May 15, 1970. Second Officer Dobson had qualified for flight engineer duties on B-720B aircraft on September 30, 1968, and had satisfactorily accomplished his last emergency procedures check on August 20, 1970. On October 14, 1970, he successfully passed a line check in the B-720B.

During his flying career, Second Officer Dobson had flown a total of 3,988 hours as a pilot or flight engineer. Of those, 1,740 were accumulated in B-707/720 type aircraft. During the 30-, 60- and 90-day periods preceding the accident, he had flown 42:53, 117:03 and 161:43 hours, respectively, in B707/720 aircraft. He had accumulated 49 hours in the B-707/720 flight simulator during his career. Second Officer Dobson was not on duty during the 24-hour period preceding the accident.

Captains Richard E. Schumacher and Howard A. McMillan

Captains Schumacher and McMillan were regularly employed by Western Air Lines, Inc., and they were qualified and current in the Boeing 720B. However, since they were not involved directly in the operation of the aircraft, their histories are not included.

AIRCRAFT INFORMATION

The aircraft was a Boeing 720-047B, Serial No. 19439, with U. S. Registration No. N3166. It was owned and operated by Western Air Lines, Inc. The Airworthiness Certificate was issued on September 7, 1967 and the Certificate of Registration was issued on September 22, 1967.

N3166 had a maximum gross taxi weight of 235,000 pounds and a maximum landing weight of 175,000 pounds. The takeoff center of gravity (c.g.) was computed at 24.0 percent of the Mean Aerodynamic Chord (M.A.C.) and was within the fore and aft limits of 15 and 29.2 percent M.A.C., respectively. The takeoff weight was 171,524 pounds, with 50,000 pounds of fuel on board. The crash weight was 162,524 pounds with a computed fuel consumption of 9,000 pounds from LAX to ONT. The c.g. at impact was computed at 23.8 percent M.A.C. and was within the allowable aft c.g., at that time, of 28.9 percent M.A.C.

N3166 had accumulated a total time in service of 11,521:46 hours. A total of 7,011 landings had been recorded.

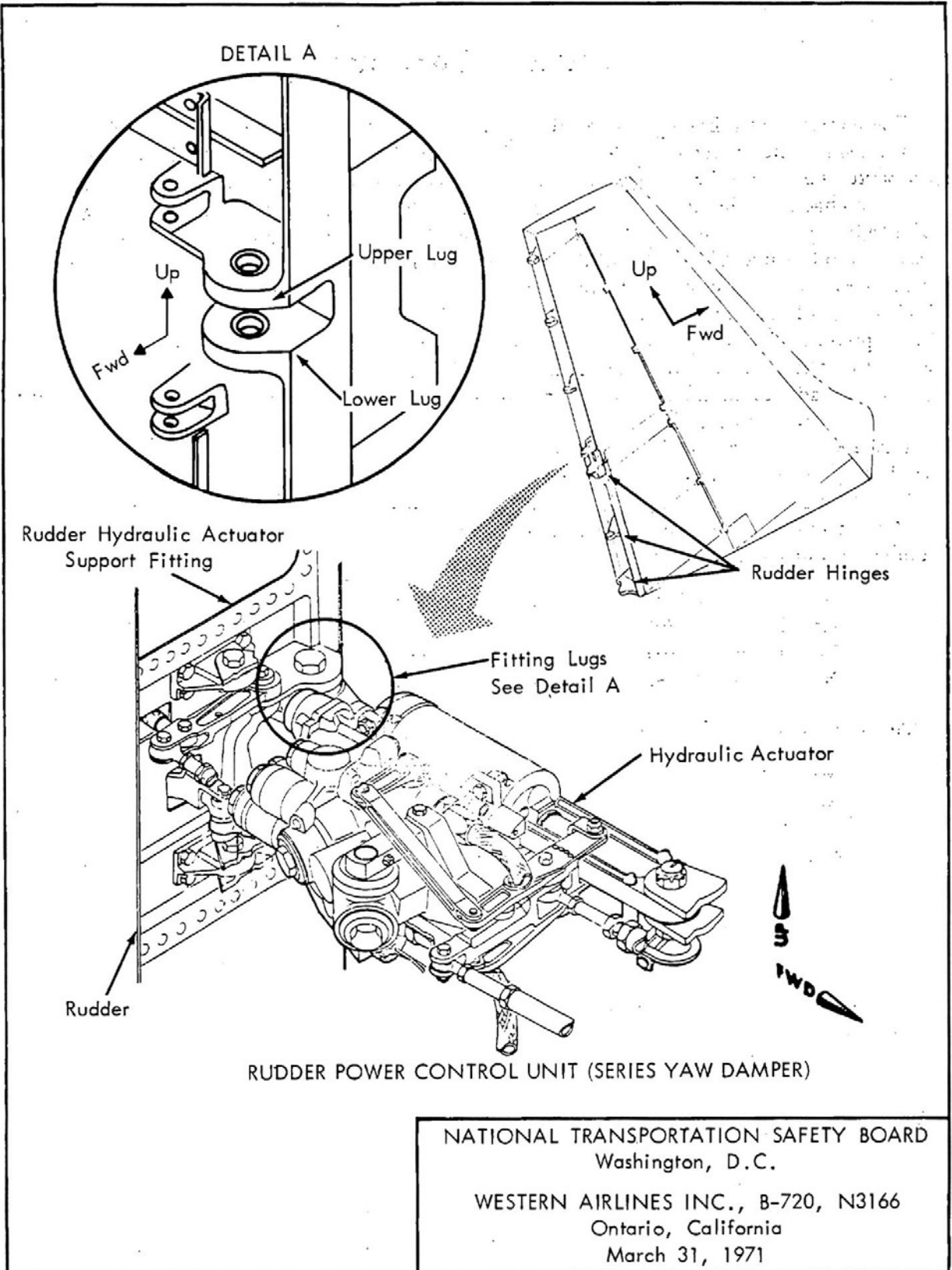
A review of Western's maintenance records disclosed that all required inspections and checks had been performed on the aircraft.

N3166 was powered by four Pratt & Whitney JT3D-3B engines, each with a rated thrust of 17,000 pounds. At the time of the accident the engines had been in service the following number of hours and cycles:

No. 1 S/N 667953	10,225:44 hours	6,379 cycles
No. 2 S/N 645269	14,541:29 hours	9,705 cycles
No. 3 S/N 643701	20,865:04 hours	15,272 cycles
No. 4 S/N 644542	16,839:29 hours	12,848 cycles

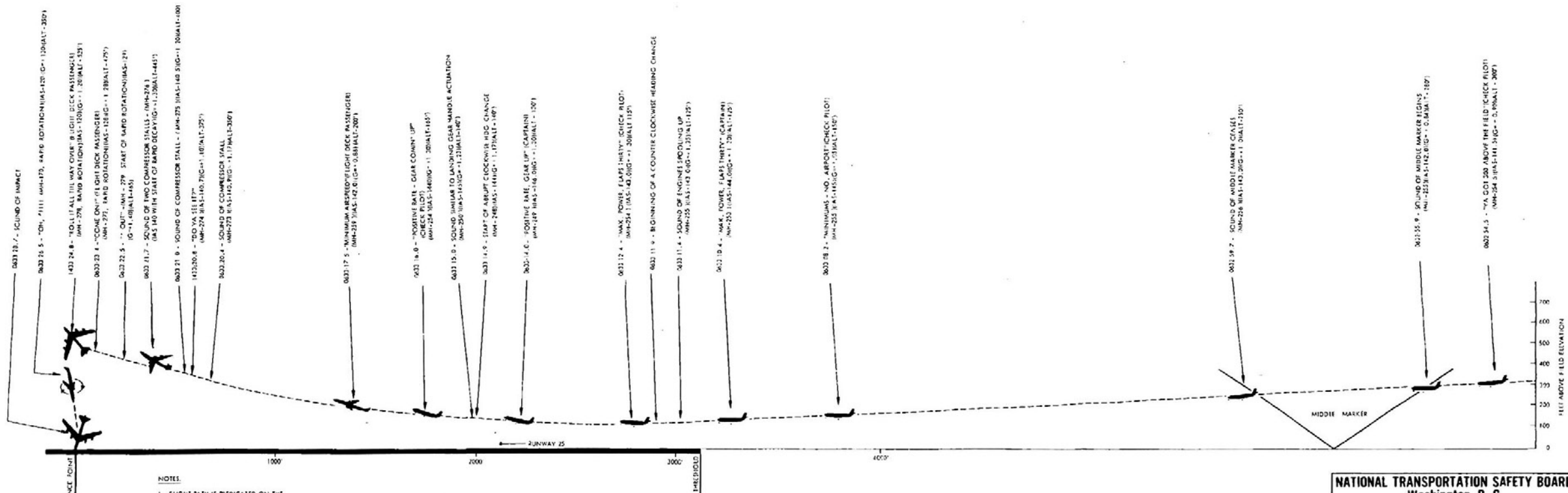
The time since overhaul and cycles since overhaul on the engines were:

No. 1	10,255:44 hours	6,379 cycles
No. 2	6,364:29 hours	2,893 cycles
No. 3	11,600:40 hours	7,512 cycles
No. 4	11,550:07 hours	8,437 cycles



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PROFILE VIEW

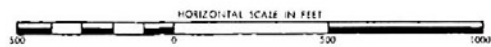
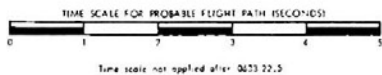


NOTES:

1. FLIGHT PATH IS INDICATED ON THE CORRELATION OF WITNESS TESTIMONY, FLIGHT RECORDER TRACES AND THE VOICE RECORDS.
2. DATA REFLECTING MAGNETIC HEADING, INDICATED AIR SPEED, ACCELERATION, AND ALTITUDE IS AS DERIVED BY THE FLIGHT DATA RECORDER.

LEGEND:

- MH - MAGNETIC HEADING
- AS - INDICATED AIR SPEED
- G - ACCELERATION UNITS
- ALT - ALTITUDE (CORRECTED)
- UNINTELLIGIBLE WORDS
- ? - NON-VERIFIABLE WORDS



NATIONAL TRANSPORTATION SAFETY BOARD
Washington, D. C.

PROBABLE FLIGHT PATH
WESTERN AIRLINES, INC.
BOEING 720-047B, N3166

ONTARIO, CALIFORNIA
March 31, 1971

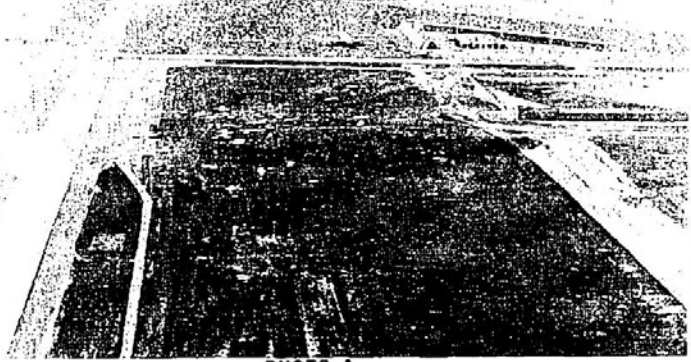
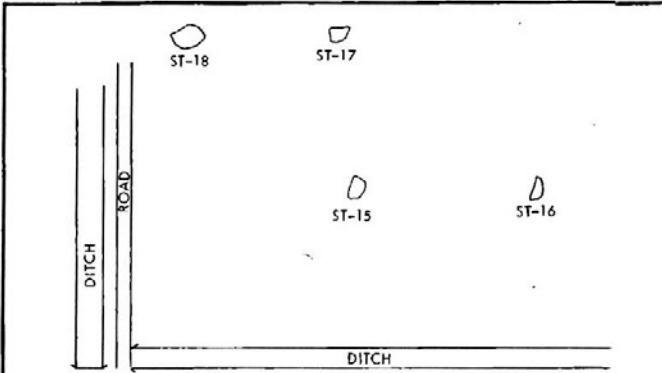
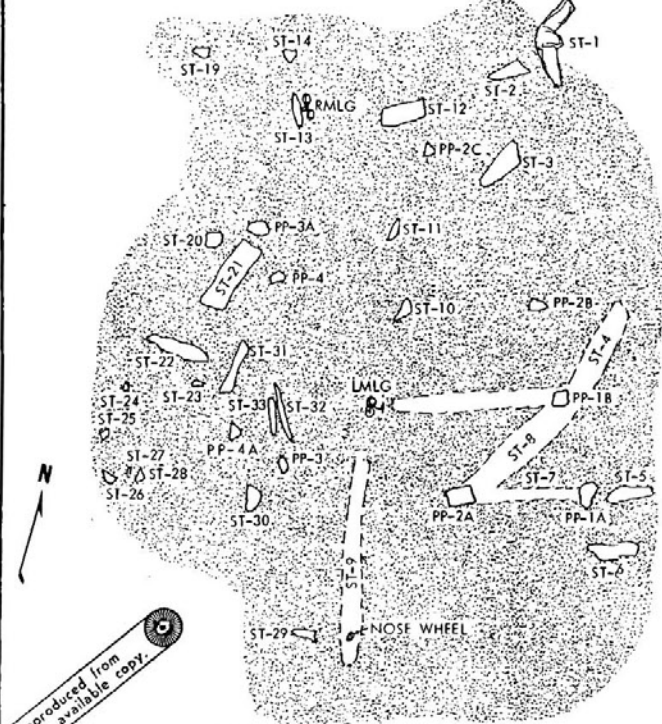


PHOTO A

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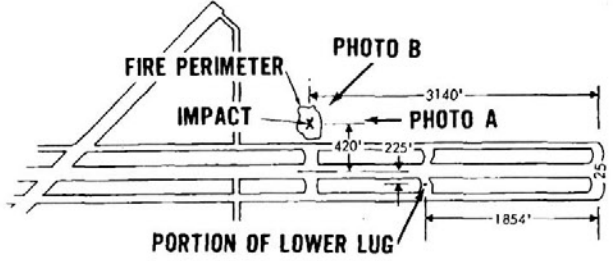
PHOTO B



WRECKAGE SITE (Not to Scale)

LEGEND:

- ST 1: Horizontal Stabilizers and tail cone section
- ST 2: Section of aft fuselage including the pressure bulkhead
- ST 3: Vertical fin and Rudder
- ST 4: Left wing section from tip to wing root with left main landing gear
- ST 5: Section of outboard pylon
- ST 6: Section of wing leading edge with sections of leading edge flaps
- ST 7: Sections of leading edge flaps
- ST 8: Molten wing skin
- ST 9: Sections of fuselage from center section to cockpit area with nose gear
- ST 10: Section of fillet flap and fuselage center section
- ST 11: Section of right fillet flap
- ST 12: Section of inverted fuselage
- ST 13: Right main landing gear
- ST 14: Section of galley
- ST 15: Section of lower wing panel
- ST 16: Section of lower wing panel
- ST 17: Section of lower wing panel
- ST 18: Section of lower wing panel
- ST 19: Section of pylon
- ST 20: Outboard section of right aileron
- ST 21: Trailing edge section of right wing
- ST 22: Section of outer right wing
- ST 23: Pylon
- ST 24: Section of fuselage
- ST 25: Section of fuselage with letter "N"
- ST 26: Forward baggage compartment liner
- ST 27: Lavatory service door
- ST 28: Section of fuselage with Indian insignia
- ST 29: Section of fuselage
- ST 30: Service door assembly, No. 50-7910-951
- ST 31: Right outboard flap section
- ST 32: Section of leading edge and leading edge flaps
- ST 33: Section of right wing leading edge flaps with actuators extended
- PP 1A: Section of #1 engine
- PP 1B: Section of #1 engine
- PP 2A: Section of #2 engine
- PP 2B: Section of #2 engine
- PP 2C: Section of #2 engine
- PP 3: Section of #3 engine
- PP 3A: Section of #3 engine
- PP 4: Section of #4 engine
- PP 4A: Section of #4 engine



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NATIONAL TRANSPORTATION SAFETY BOARD
 Washington, D.C.
 WESTERN AIRLINES, INC. B-720, N 3166
 ONTARIO, CALIFORNIA
 March 31, 1971